



# Installation Guide

Step by step guide on how to install & activate your eSIM





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# Before starting the installation process



How to install your eSIM

click here

iOS   Apple universal installation	click here
iOS   QR code installation	click here
iOS   Manual installation	click here
Android QR code installation	click here

Android | Manual installation click here







If you are traveling, we recommend that you install your eSIM a few hours before your trip or once you have reached your destination. The validity period starts counting, as soon as the eSIM is installed

# Before starting the installation process:

- Make sure you have a stable internet connection (we recommend that you are connected to a Wi-Fi network).
- Locate the email you received after your purchase with the eSIM QR code and activation codes.







If you have an Apple device with iOS 17.4 or higher, you can install your eSIM directly onto your device by clicking a simple link.





You may need another device to scan if your device does not allow for the upload of the QR code from the gallery





Install by copying and pasting the installation codes

Ideal if you don't have another device to scafor the upload of the QR code from the gallery

\* If you own an Android device, you can also use the auto read feature by clicking on the QR code, and it scans the QR code automatically. This feature is available for most Android devices





# iOS Apple Universal installation



### O iOS | Apple Universal Installation



# Go to the email with your eSIM and click on the **link**



### Your eSIM is now ready to install

### **Before you start**

Make sure you **install your eSIM only when you intend to use it**, as it becomes active immediately. You will need a stable internet connection (Wi-Fi recommended).

Scan the attached QR Code or configure it manually.

### Got an iPhone?

If you own an Apple device with iOS 17.4 or higher, please copy the Confirmation code below and <u>access this link for an</u> <u>easier installation</u>.

Confirmation code

### O iOS | Apple Universal Installation





Your new eSIM from vodafone P is ready to activate.

### 

Continue

### iOS | Apple Universal Installation



### Insert the **Confirmation Code** received by email



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### O iOS | Apple Universal Installation





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Connecting to your network provider. This may take a few minutes.

 $\frac{1}{2}$  Connecting...

### O iOS | Apple Universal Installation



### Your eSIM is now installed on your device. Click **"Done"**



### Setup Complete

Your vodafone P eSIM is now active on this iPhone.

### 

Done



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# رت iOS QR code installation





Settings	
	>
Apple ID Suggestions	









Mobile Data	
Mobile Data Options	>
Personal Hotspot	Off >
Turn off mobile data to restrict all email, web browsing and push not MEO	data to Wi-Fi, including ifications.
Network Selection	MEO >
Wi-Fi Calling	Off >
Calls on Other Devices	When Nearby >
Mobile Data Network	>
Network Provider Services	>
SIM PIN	>
SIM Applications	>
Add eSIM	
MOBILE DATA	
Current Period	Zero KB

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If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active

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Ann Store





Cancel	
((Ţ))	
Set Up Mobile Service	











### Scan QR code

Position the QR code from your network provider in the frame.

Learn More...

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**Enter Details Manually** 

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### Insert the Confirmation Code received by email



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Cancel	٦
((Ţ))	l
Activate eSIM	ł

Your new eSIM from vodafone P is ready to activate.

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Continue

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### Your eSIM is now installed on your device. Click **"Done"**



### Setup Complete

Your vodafone P eSIM is now active on this iPhone.

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Done

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### Select a label for your eSIM Click **"Continue"**

r	
Cancel	
Mobile	e Plan Labels
Choose labels t	for each of your mobile plans.
LAREL FOR	









### Select your Primary as your Default line. Click **"Continue"**









# Select your Primary as your line for iMessage & FaceTime. Click **"Continue"**









### Select your Vodafone PT eSIM as your line for Mobile Data. Click **"Done"**











The next steps are only necessary

### if you are traveling

To start using your eSIM, **make sure you turn on Data Roaming** once you have arrived at your destination

You don't need to have a stable internet connection for these steps



# Confirm that your Vodafone PT eSIM is turned ON selected for **Mobile Data**



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SIMs			
🗈 Pri	mary	On >	
🖬 Tra	ivel	On >	
Add e	SIM		
MOBIL	E DATA FOR TRAVEL		
Curre	ent Period	Zero KB	
Curre	ent Period Roaming	Zero KB	
APPS E	BY USAGE	SORT BY NAME	
Ą	App Store		
	Apps Only on Watch	>	
0	Astronomy		
0	Authenticator		



# Select your Vodafone PT eSIM and turn on **"Data Roaming"**

Mobile Plan Label	Traval	>
	Haver	_
Turn On This Line		)
VODAFONE P		
Network Selection	vodafone P	>
My Number		>
Wi-Fi Calling	Off	>
Calls on Other Devices	When Nearby	>
Voice & Data	4G	>
Mobile Data Network		>
Data Roaming		)
Network Provider Services		>
SIM PIN		>
Low Data Mode		
Low Data Mode helps reduce mob Low Data Mode is turned on, autor background tasks, such as Photos	ile data usage. When matic updates and syncing, are paused.	
Limit IP Address Tracking		)

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### Your eSIM is now ready to be used!





# iOS Manual installation



### By iOS | Manual Installation



Settings	
	-
Apple ID Suggestions	







### By iOS | Manual Installation



Settings	Mobile Service	
Mobile Dat	a	0
Mobile Dat	a Options	
Personal H	lotspot	Off
Turn off mobi email, web br	le data to restrict all data to W owsing and push notifications.	i-Fi, including

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MEO		
Network Selection	MEO	>
Wi-Fi Calling	Off	>
Calls on Other Devices	When Nearby	>
Mobile Data Network		>
Network Provider Services		>
SIM PIN		>
SIM Applications		>
Add eSIM		
MOBILE DATA		

# Add eSIM MOBILE DATA Current Period Zero KB Current Period Roaming Zero KB APPS BY USAGE SORT BY NAME

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### By iOS | Manual Installation



# Insert the **SM-DP code** and the **Activation Code** received by **email**



**Activation Code** 

Confirmation Code Optional

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### Your eSIM is now installed on your device. Click **"Done"**



### Setup Complete

Your vodafone P eSIM is now active on this iPhone.

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Done	

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### By iOS | Manual Installation



### Select a label for your eSIM Click **"Continue"**

Ca	ancel
	Mobile Plan Labels
	Choose labels for each of your mobile plans.
	LABEL FOR







### by **iOS | Manual** Installation



### Select your Primary as your Default line. Click **"Continue"**







### By iOS | Manual Installation



# Select your Primary as your line for iMessage & FaceTime. Click **"Continue"**







### By iOS | Manual Installation



# Select your Vodafone PT eSIM as your line for Mobile Data. Click **"Done"**











are only necessary

### if you are traveling

To start using your eSIM, **make sure you turn on Data Roaming** once you have arrived at your destination

You don't need to have a stable internet connection for these steps

### By iOS | Manual Installation



# Confirm that your Vodafone PT eSIM is turned ON selected for **Mobile Data**



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SIMs			
🗈 Pri	mary	On >	
🖬 Tra	ivel	On >	
Add e	SIM		
MOBIL	E DATA FOR TRAVEL		
Curre	ent Period	Zero KB	
Current Period Roaming		Zero KB	
APPS E	BY USAGE	SORT BY NAME	
Ą	App Store		
	Apps Only on Watch	>	
0	Astronomy		
0	Authenticator		

### By iOS | Manual Installation



# Select your Vodafone PT eSIM and turn on **"Data Roaming"**

Mobile Plan Label	Traval	, ,
	Haver	_
Turn On This Line		)
VODAFONE P		
Network Selection	vodafone P	>
My Number		>
Wi-Fi Calling	Off	>
Calls on Other Devices	When Nearby	>
Voice & Data	4G	>
Mobile Data Network		>
Data Roaming		)
Network Provider Services		>
SIM PIN		>
Low Data Mode		
Low Data Mode helps reduce mob Low Data Mode is turned on, autor background tasks, such as Photos	ile data usage. When matic updates and syncing, are paused.	
Limit IP Address Tracking		)

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### Your eSIM is now ready to be used!



# Android QR code installation







	Quick Share * Samsung Dex * Anurolu Auto	
0	Modes • Routines	
	Sounds and vibration Sound mode • Ringtone	
0	Notifications Status bar • Do not disturb	
	<b>Display</b> Brightness • Eye comfort shield • Navigation bar	
0	Battery Power saving • Charging	
	Wallpaper and style	
	III O <	

If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

Android runs on a variety of devices/brands that have different settings and labels. These







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NFC and contactless payments	
Flight mode	
SIM manager	
Mobile networks	
Service provider Vodafone	
Data usage	
Mobile Hotspot and Tethering	
More connection settinas	

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### Insert the **Confirmation Code** received by **email**



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To start using your eSIM, **make sure you turn on Data Roaming** once you have arrived at your destination

You don't need to have a stable internet connection for these steps



# Confirm that your Vodafone PT eSIM is turned ON selected for **Mobile Data**

SIM manager eSIMs	
eSIM 1 Vodafone +35191XXXXXXX	
eSIM 2 Vodafone +35191XXXXXXX	
eSIM 3 Vodafone Unknown number	
Add eSIM Download an eSIM so you can connect to mobile networks without a physical SIM card.	
Preferred SIMs	
Calls eSIM 3	
Messages eSIM 3	
Mobile data eSIM 3	
III O <	

If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

Android runs on a variety of devices/brands that have different settings and labels. These



### Go to **"Mobile networks"** and turn on **"Data Roaming"** for your Vodafone PT eSIM



in additional charges.

Network mode eSIM 3 5G/4G/3G/2G (auto connect)

Access Point Names

Network operators

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Your eSIM is now ready to be used!





# Android Manual installation



### By Android | Manual Installation





### Quick Share • Samsung DeX • Android Auto Modes and Routines C Modes · Routines Sounds and vibration Sound mode · Ringtone Notifications 3 Status bar · Do not disturb Display Brightness · Eye comfort shield · Navigation bar Battery $\odot$ Power saving . Charging Wallpaper and style 111

If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

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	NFC and contactless payments	
	Flight mode	
$\left( \right)$	SIM manager	
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	Service provider Vodafone	
	Data usage	
	Mobile Hotspot and Tethering	
	More connection settinas	

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### By Android | Manual Installation







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### B Android | Manual Installation



### "Enter activation code"





If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

Android runs on a variety of devices/brands that have different settings and labels. These

### By Android | Manual Installation



### Insert the **Confirmation Code** received by **email**



### 2CE8DA01E064E341E3E8446D8E22B The code looks like this: LPA:1\$operator.com\$ABCDE-12345 https://operator-sm-dp.com $\Box$ 662CE8DA01... .... 1 2 3 5 6 7 8 9 0 4 Î t W е r у u 0 q р f h j k S d g а l b $\mathcal{O}$ $\otimes$ Ζ С V n m Х !#1 Português (PT) Done

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If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

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### By Android | Manual Installation







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The next steps are only necessary

### if you are traveling

To start using your eSIM, **make sure you turn on Data Roaming** once you have arrived at your destination

You don't need to have a stable internet connection for these steps

### By Android | Manual Installation



# Confirm that your **Vodafone PT eSIM** is turned **ON** selected for Mobile Data

SIM manager eSIMs	
eSIM 1 Vodafone +35191XXXXXXX	
eSIM 2 Vodafone +35191XXXXXXX	
eSIM 3 Vodafone Unknown number	
Add eSIM Download an eSIM so you can connect to mobile networks without a physical SIM card.	
Preferred SIMs	
Calls eSIM 3	
Messages eSIM 3	
Mobile data eSIM 3	

If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

Android runs on a variety of devices/brands that have different settings and labels. These

### By Android | Manual Installation



### Go to **"Mobile networks"** and turn on **"Data Roaming"** for your Vodafone PT eSIM



in additional charges.

Network mode eSIM 3 5G/4G/3G/2G (auto connect)

Access Point Names

Network operators

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Your eSIM is now ready to be used!



### When will my eSIM be active?

After completing the installation process, your eSIM is active and ready to use. The validity period starts counting once the eSIM is installed.

### Is data sharing (tethering) included?

Wi-Fi Hotspot is included, you can share data with your friends, family and any other devices.

### I bought my eSIM during my flight, when can I install it?

If you have an iOS device, you can install your eSIM after you have received the email with your eSIM. If you have an Android device, you can only install your eSIM once you have landed at your destination, and turned off Airplane mode.

### Why isn't my eSIM activated?

If you are traveling and you install your eSIM before reaching your destination or in-flight, your eSIM will only be active once you have landed at your destination. Once connected to a Mobile Network, your eSIM will be active and ready to use.

