



Installation Guide

Step by step guide on how
to install & activate your eSIM



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If you are traveling, we recommend that you install your eSIM a few hours before your trip or once you have reached your destination. The validity period starts counting, as soon as the eSIM is installed

Before starting the installation process:

- Make sure you have a stable internet connection (we recommend that you are connected to a Wi-Fi network).
- Locate the email you received after your purchase with the eSIM QR code and activation codes.

How to install your eSIM

iOS

Android*



Apple Universal
installation

click
here

If you have an Apple device with iOS 17.4 or higher, you can install your eSIM directly onto your device by clicking a simple link.



QR code installation

click
here

click
here

You may need another device to scan if your device does not allow for the upload of the QR code from the gallery



Manual installation

click
here

click
here

Install by copying and pasting the installation codes

Ideal if you don't have another device to scan for the upload of the QR code from the gallery

* If you own an Android device, you can also use the auto read feature by clicking on the QR code, and it scans the QR code automatically. This feature is available for most Android devices



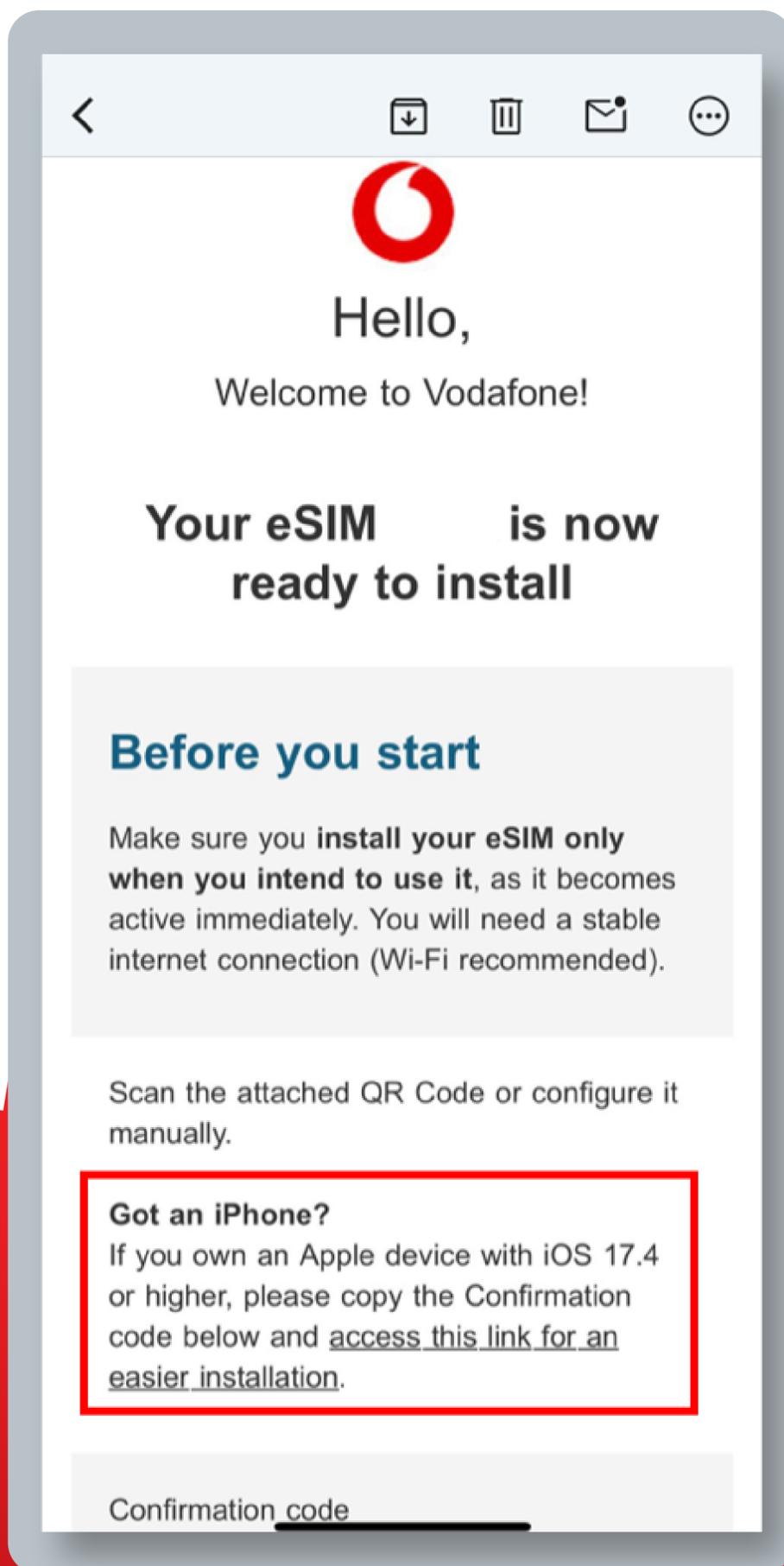
iOS

Apple Universal
installation



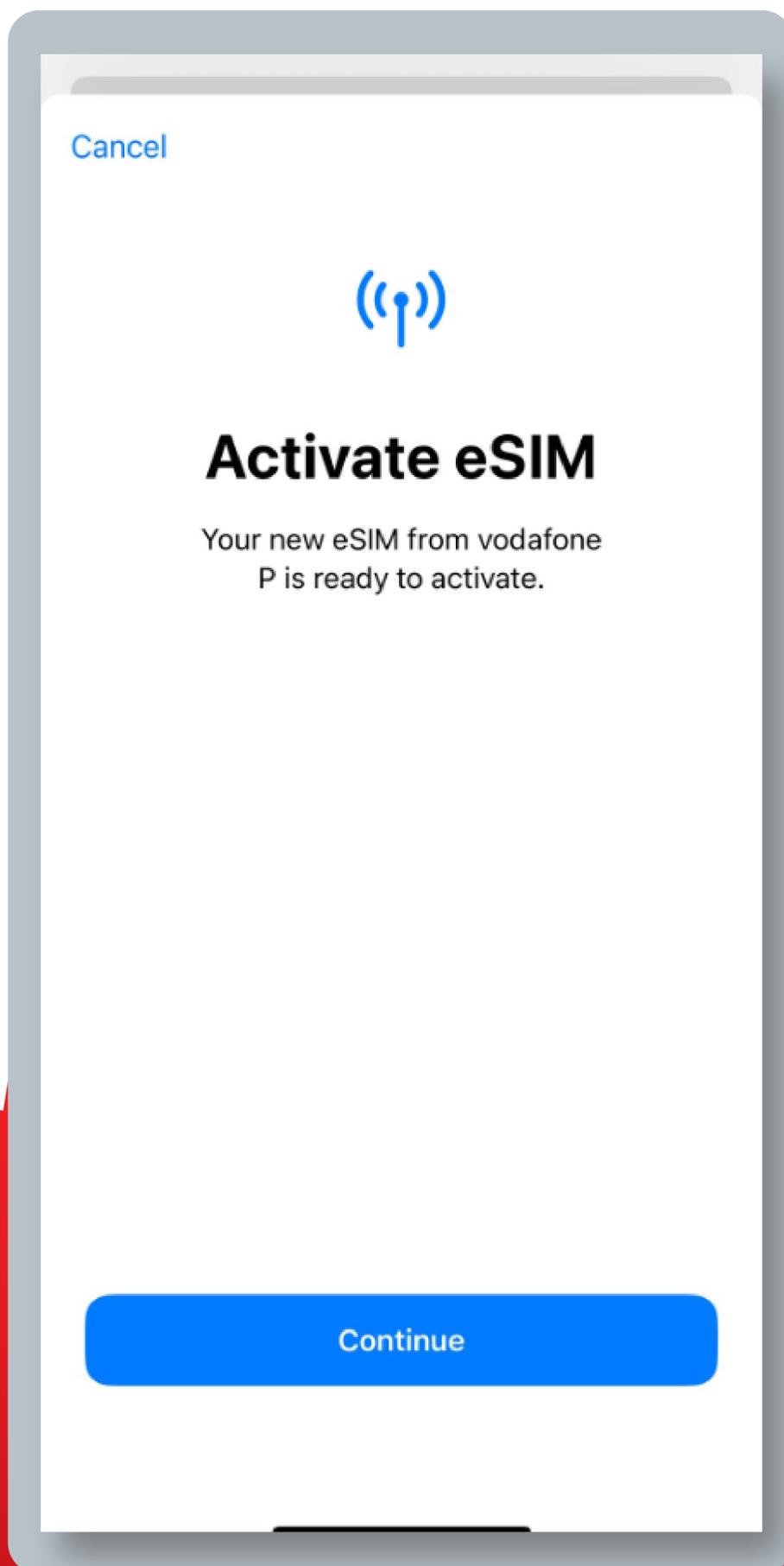
1

Go to the email with your eSIM
and click on the **link**



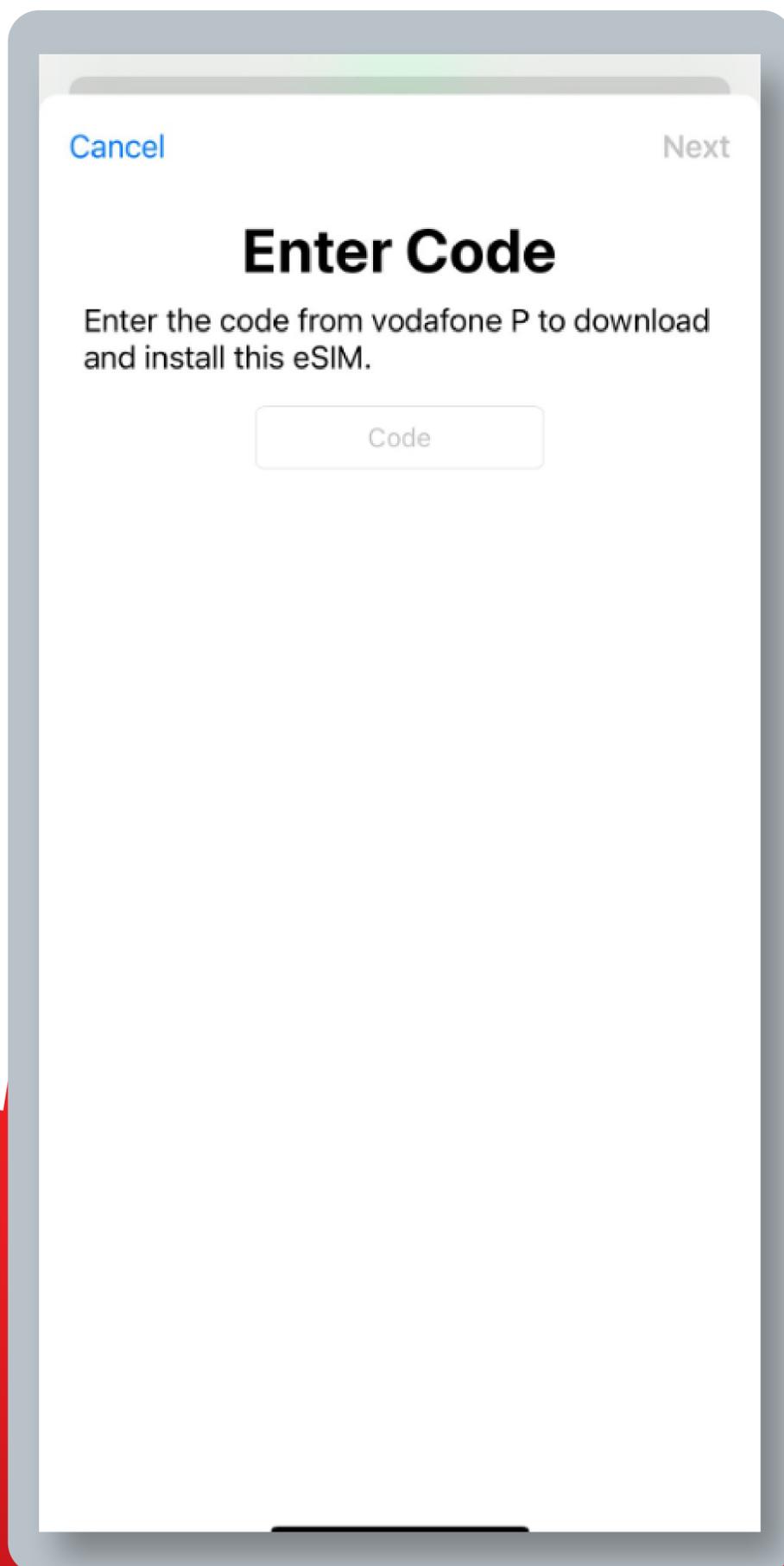
2

Click
“Continue”



3

Insert the **Confirmation Code**
received by email



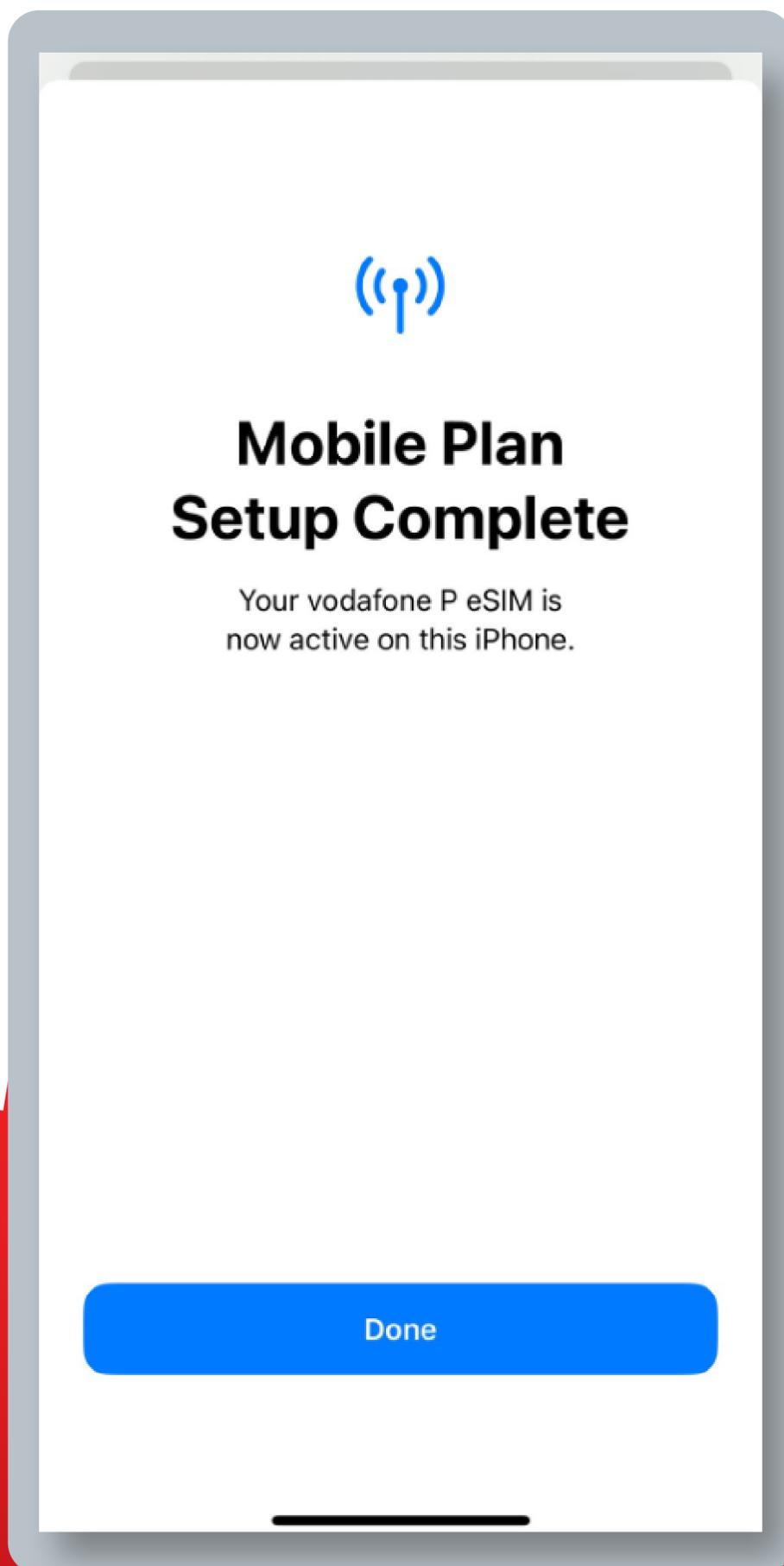
4

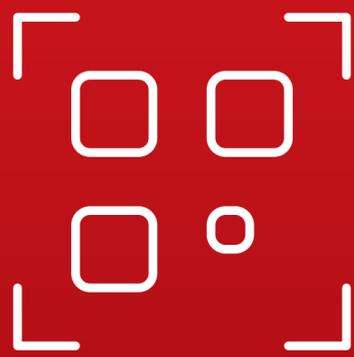
Your eSIM
is now being installed



5

Your eSIM is now installed on your device.
Click **“Done”**





iOS

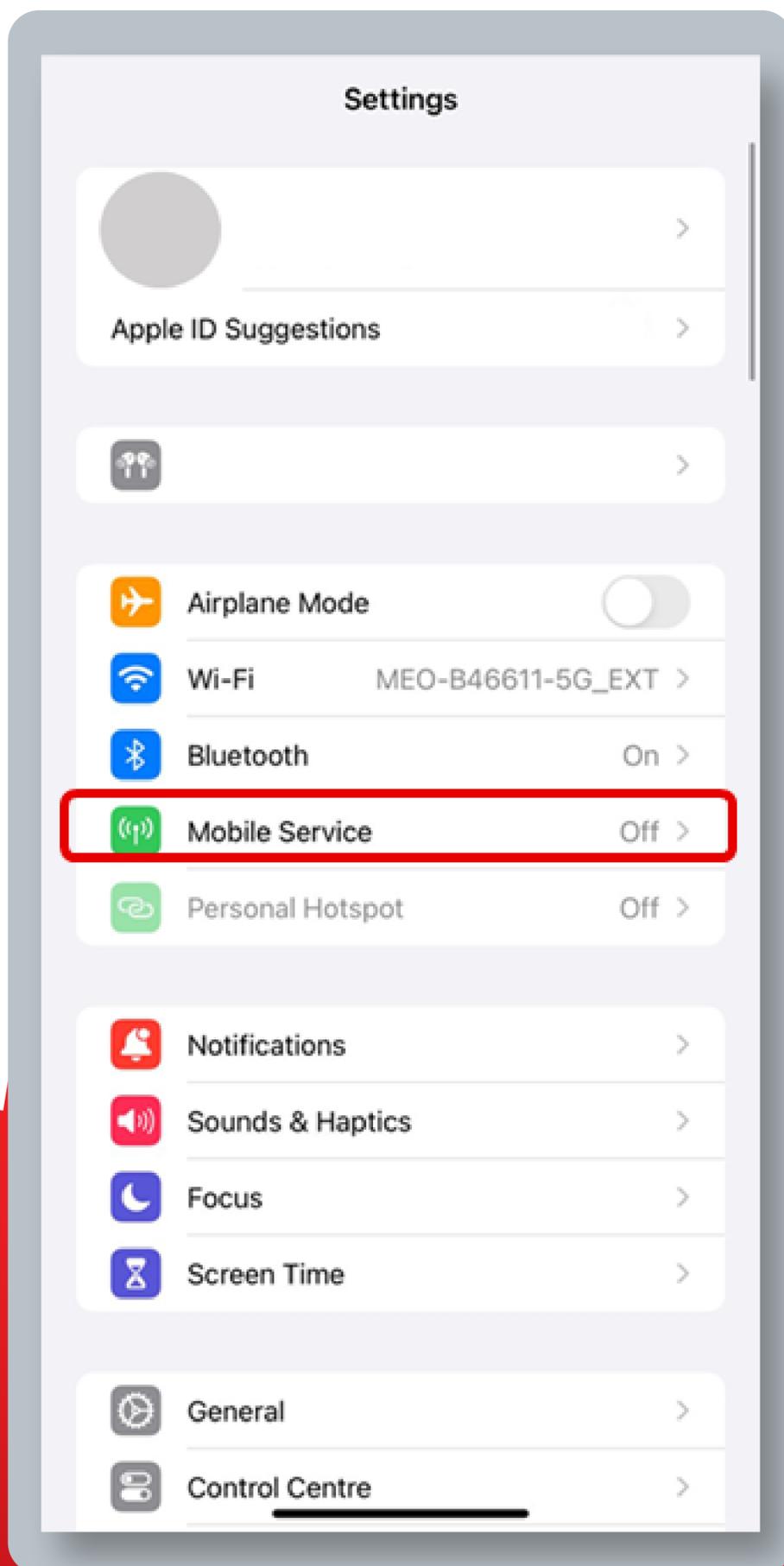
QR code installation



iOS | QR code Installation

1

Go to settings
“Mobile Service”



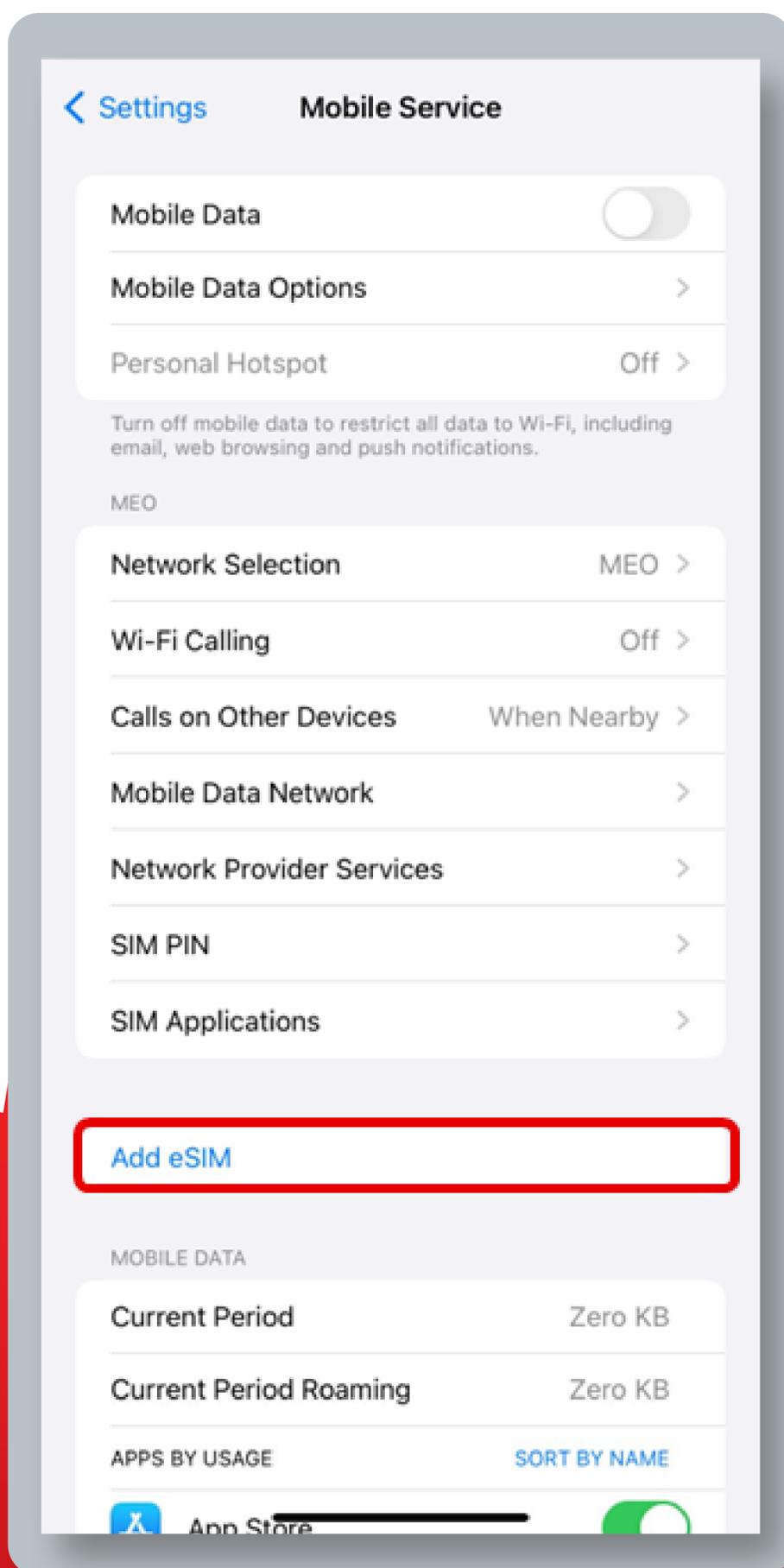
If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | QR code Installation

2

Select
“Add “eSIM””

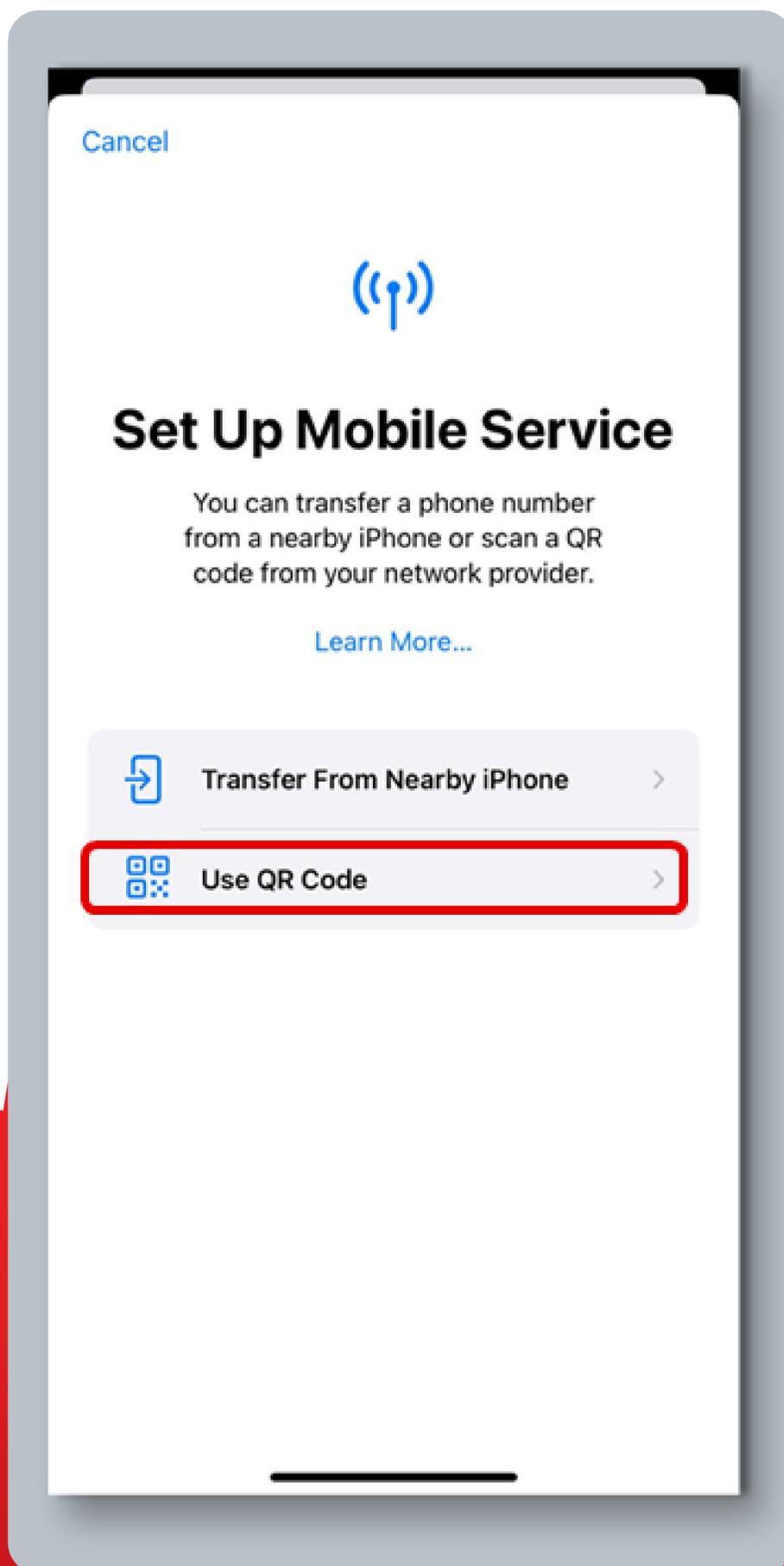


If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.

iOS | QR code Installation

3

Select
“Use QR Code”

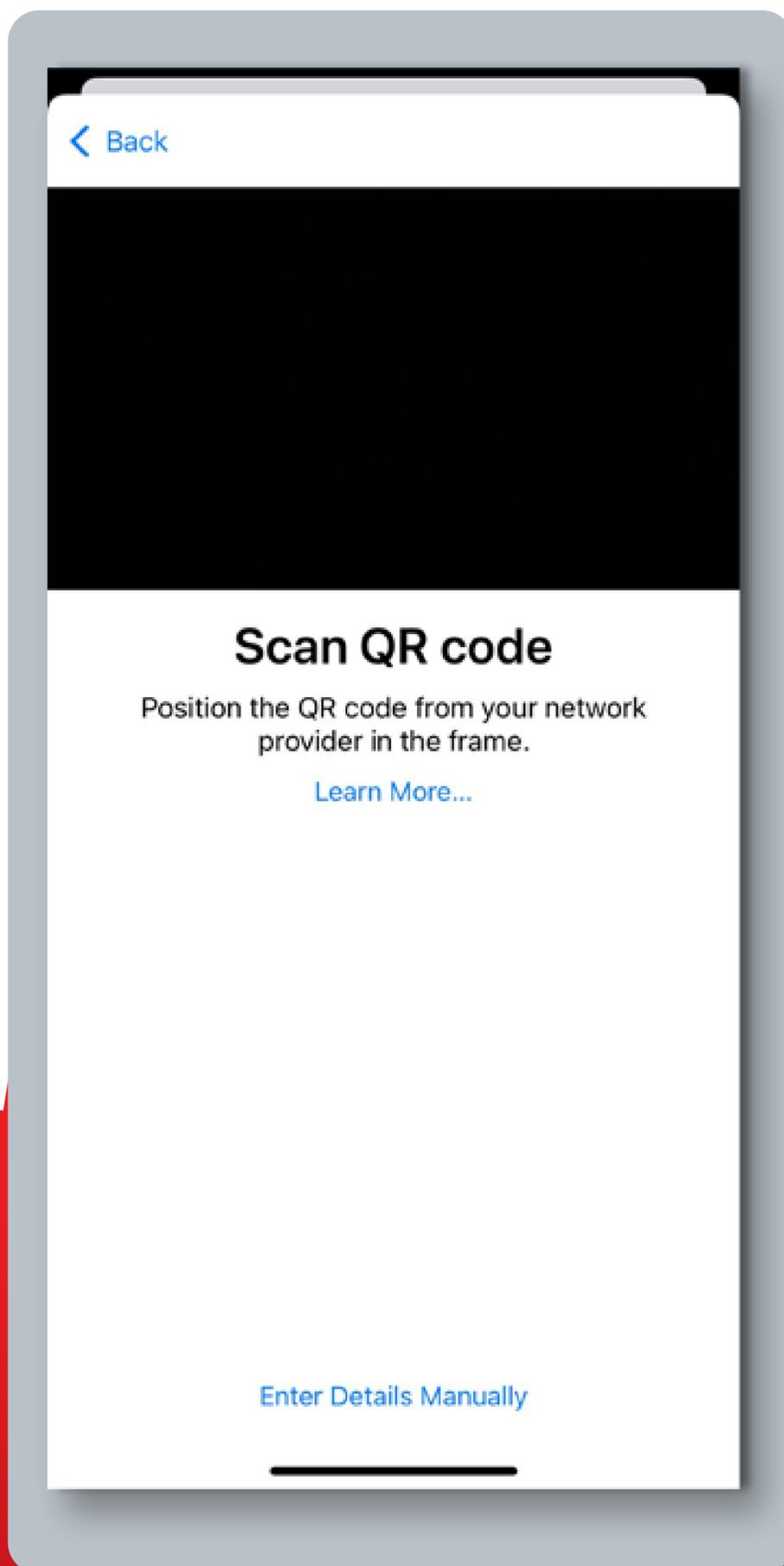


If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.

iOS | QR code Installation

4

Scan the QR code received
by email

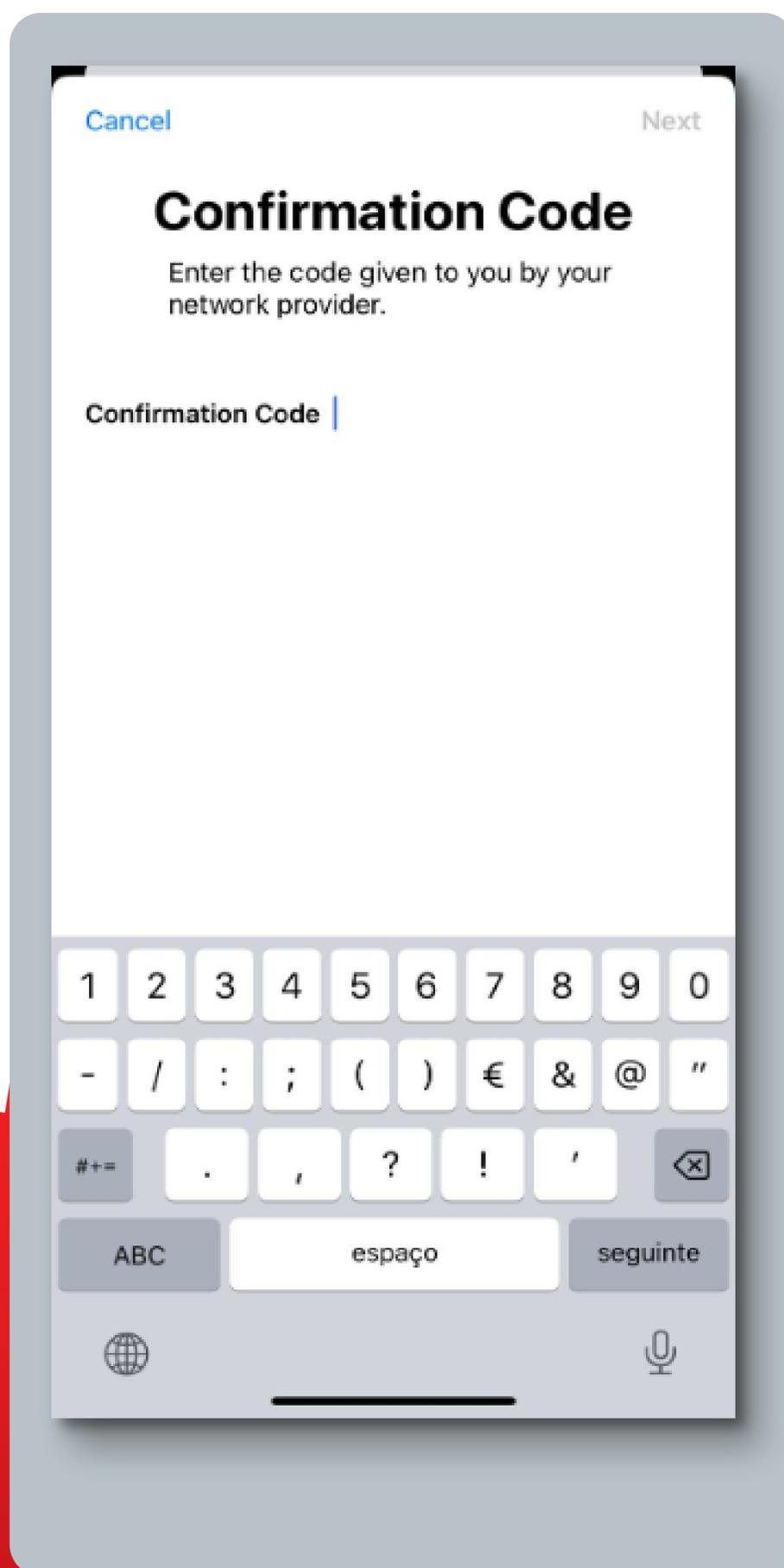


If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.

iOS | QR code Installation

5

Insert the Confirmation Code
received by email



If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.

iOS | QR code Installation

6

Click
“Continue”

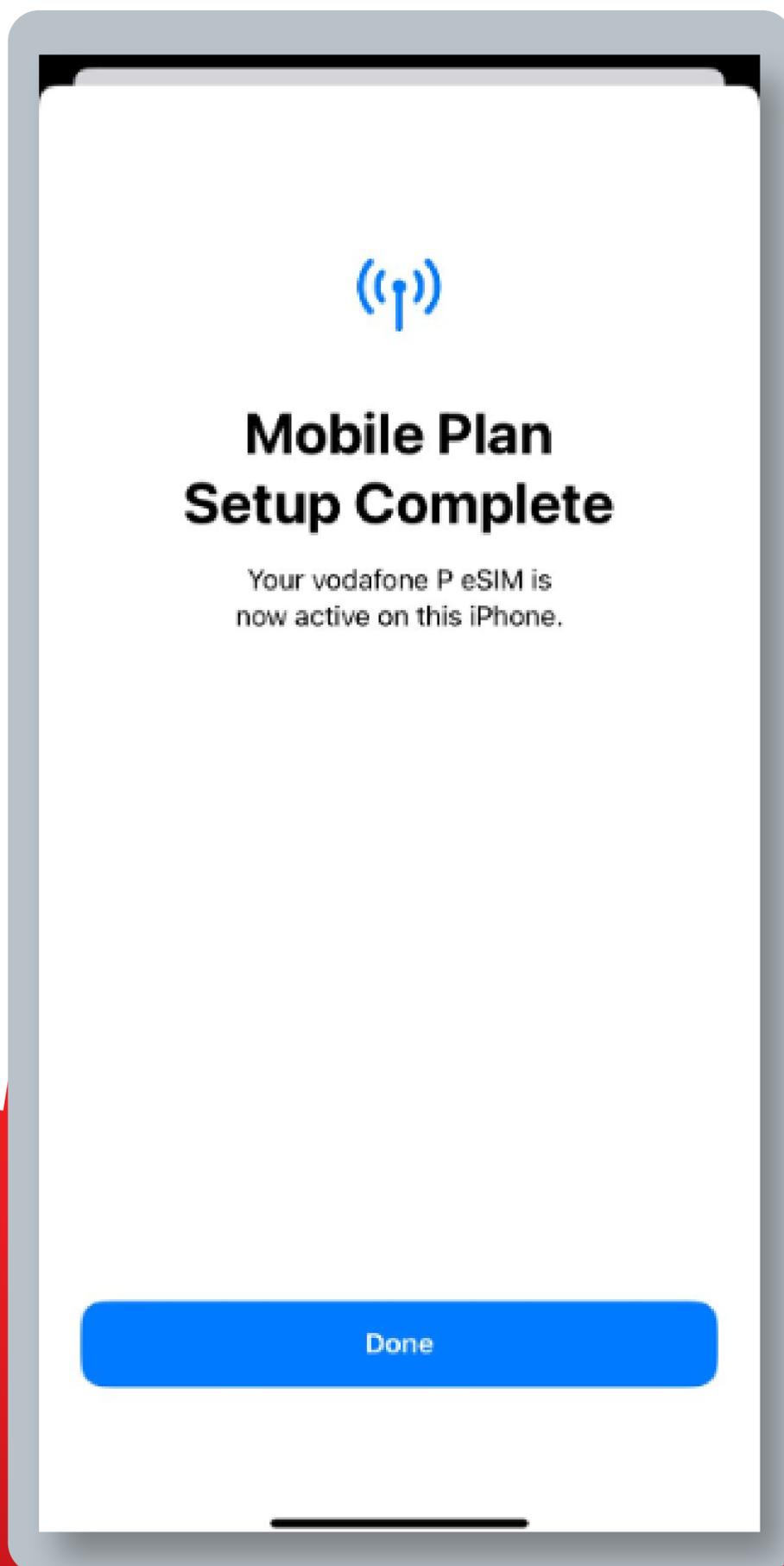


If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.

iOS | QR code Installation

7

Your eSIM is now installed on your device. Click **“Done”**

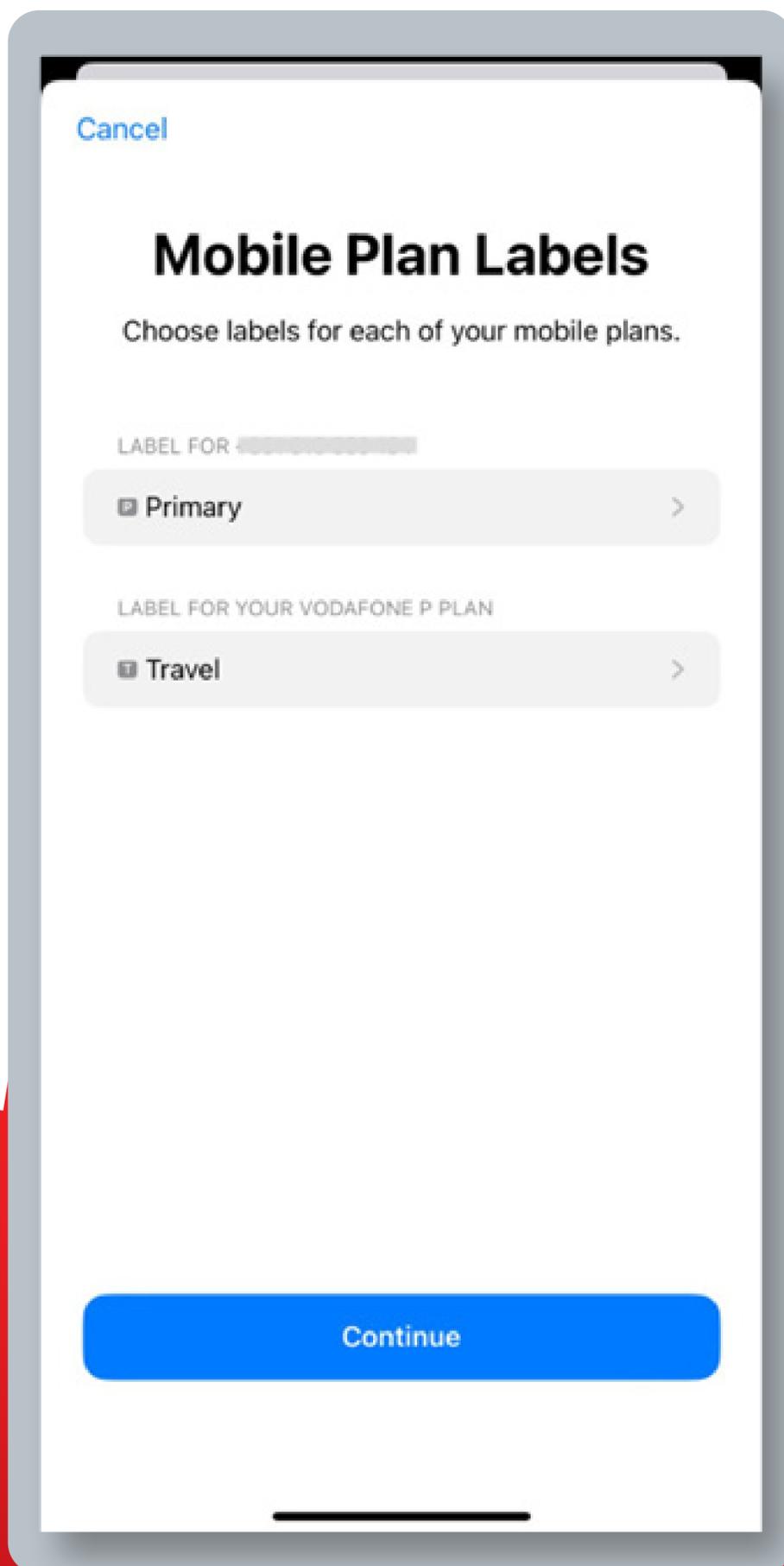


If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.

iOS | QR code Installation

8

Select a label for your eSIM
Click **“Continue”**

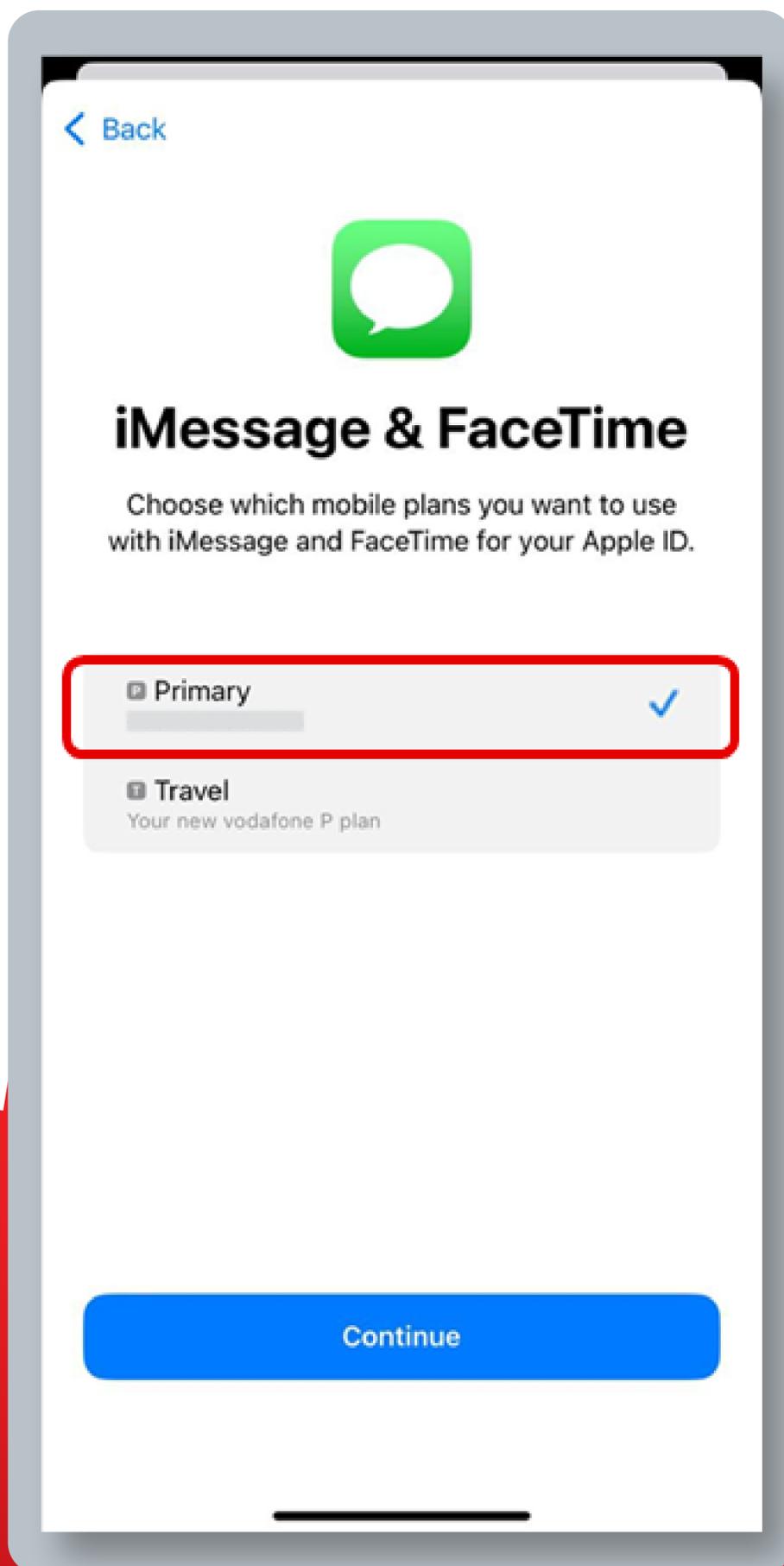


If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.

iOS | QR code Installation

9

Select your Primary as your Default line.
Click **“Continue”**

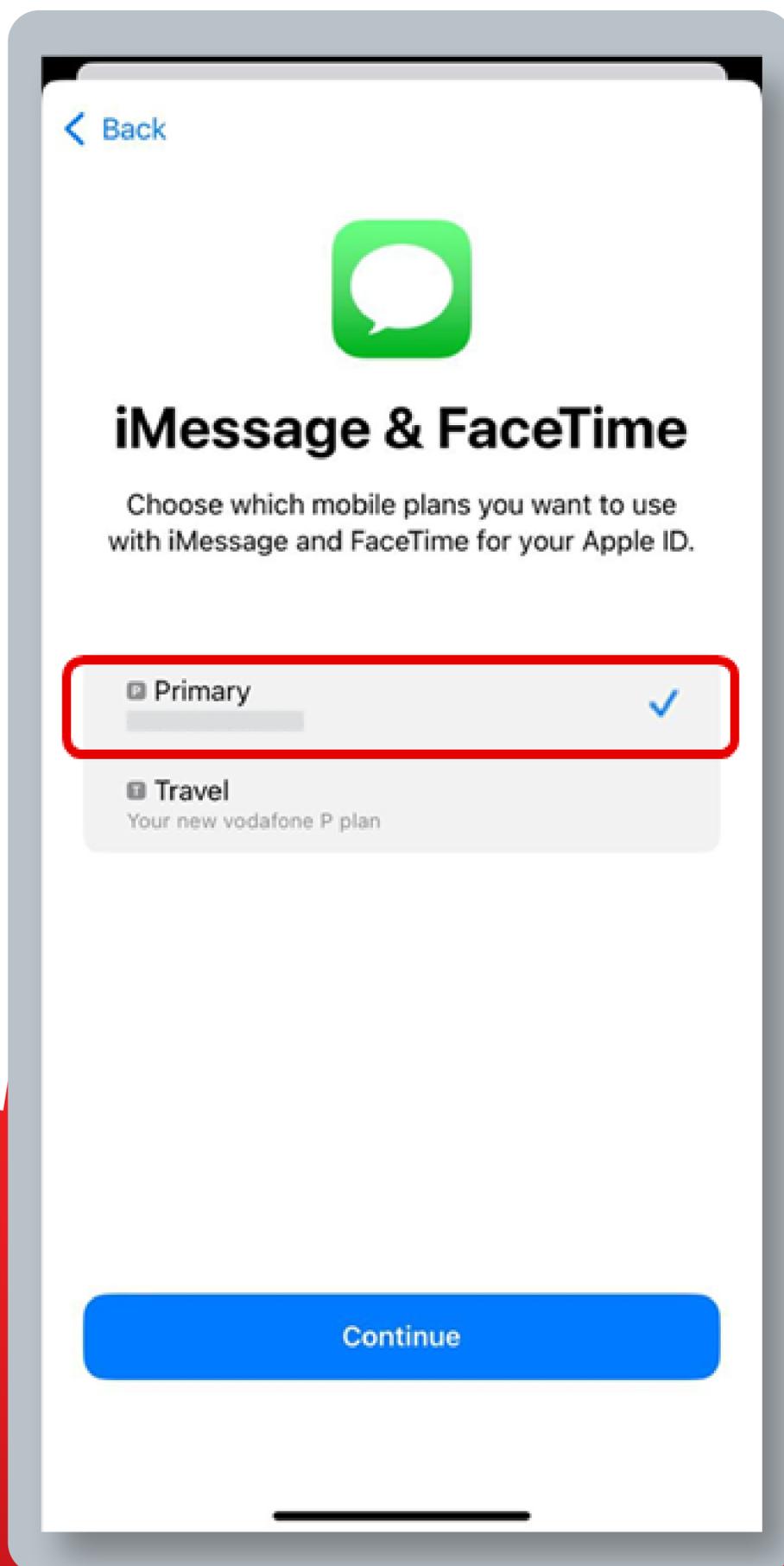


If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.

iOS | QR code Installation

10

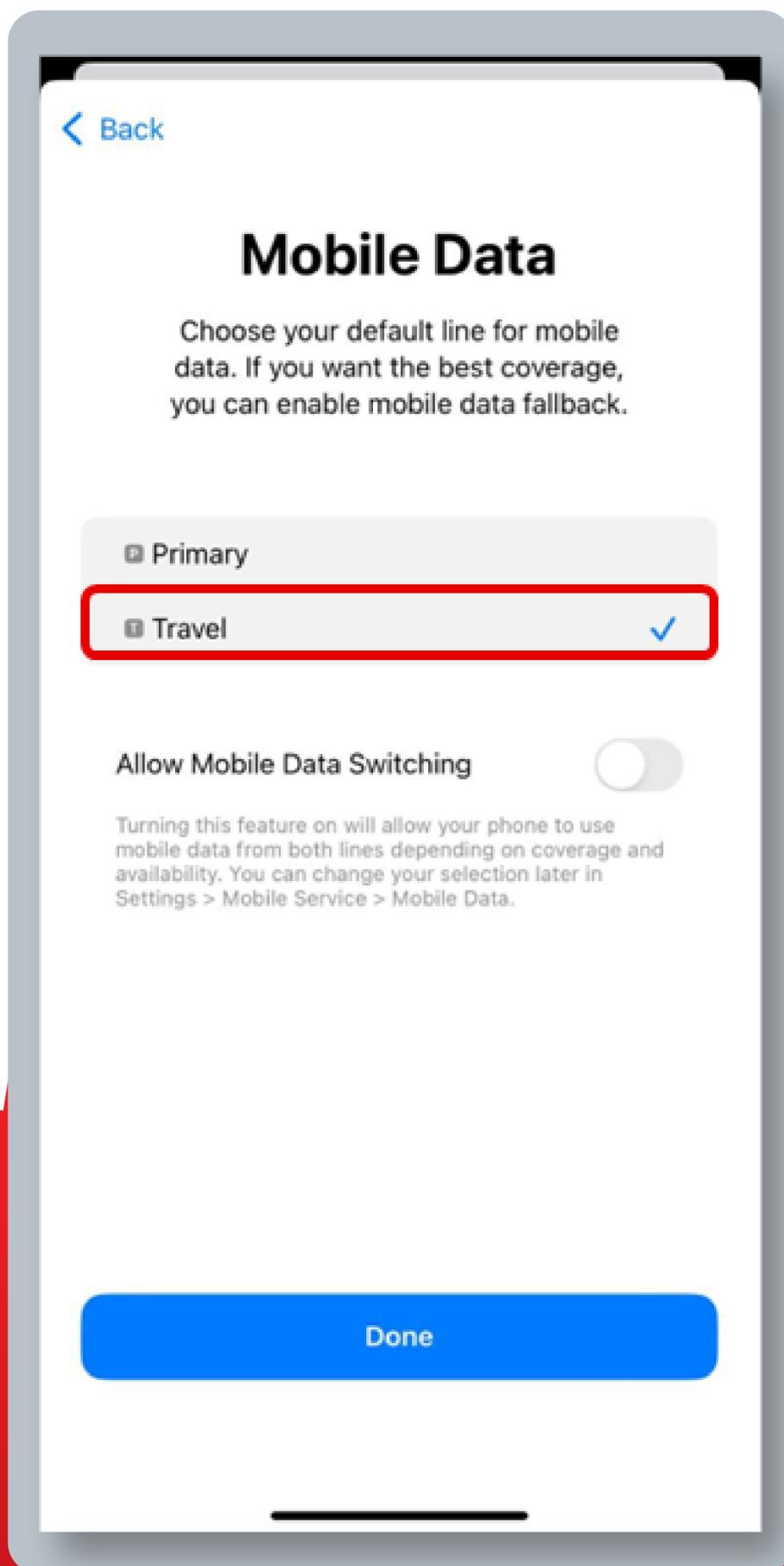
Select your Primary as your line for iMessage & FaceTime. Click **“Continue”**



If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.

11

Select your Vodafone PT eSIM as your line for Mobile Data. Click **“Done”**



If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | QR code Installation

The next steps are only necessary if you are traveling

To start using your eSIM, **make sure you turn on Data Roaming** once you have arrived at your destination

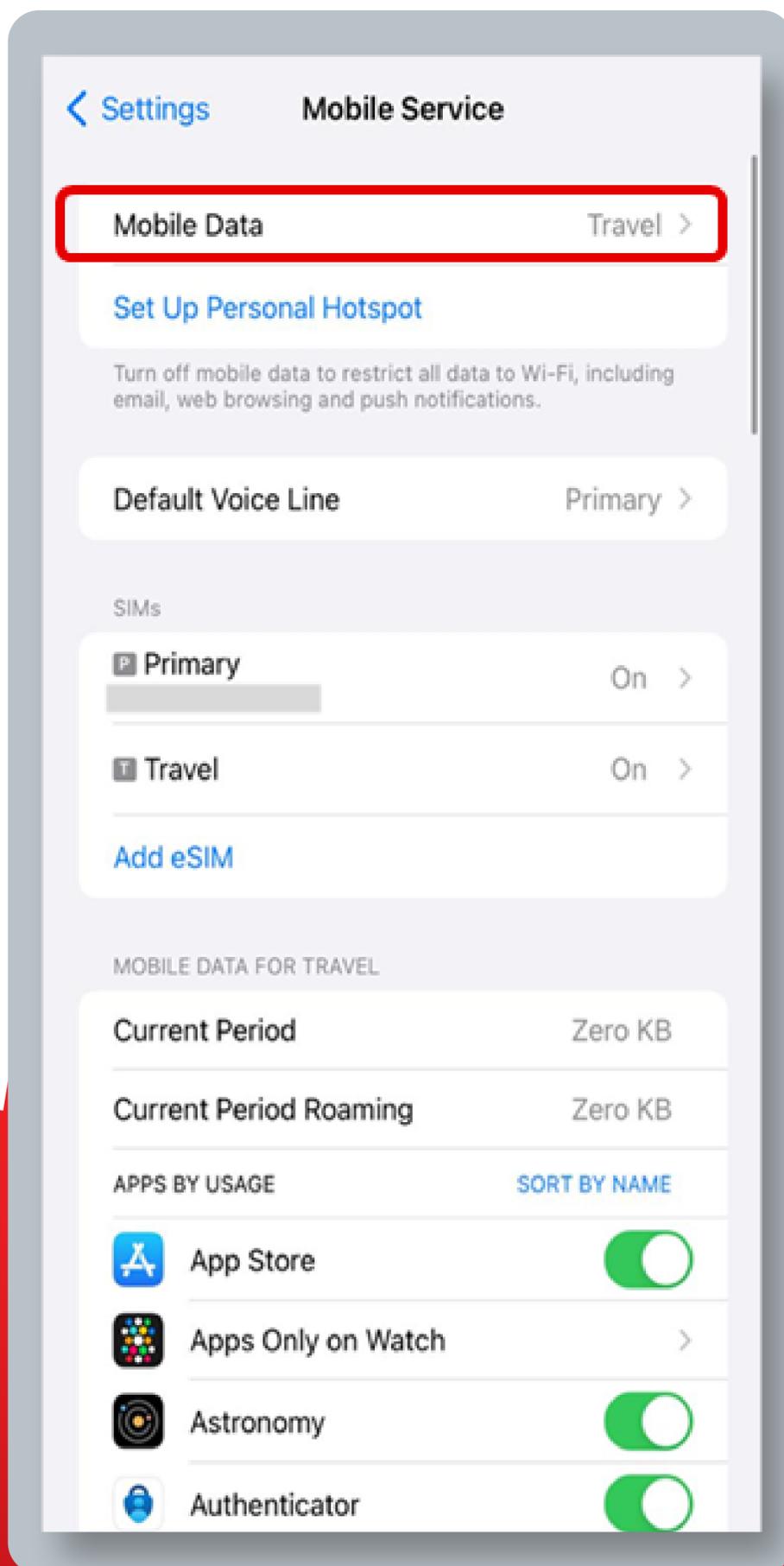
You don't need to have a stable internet connection for these steps



iOS | QR code Installation

12

Confirm that your Vodafone PT eSIM is turned ON selected for **Mobile Data**

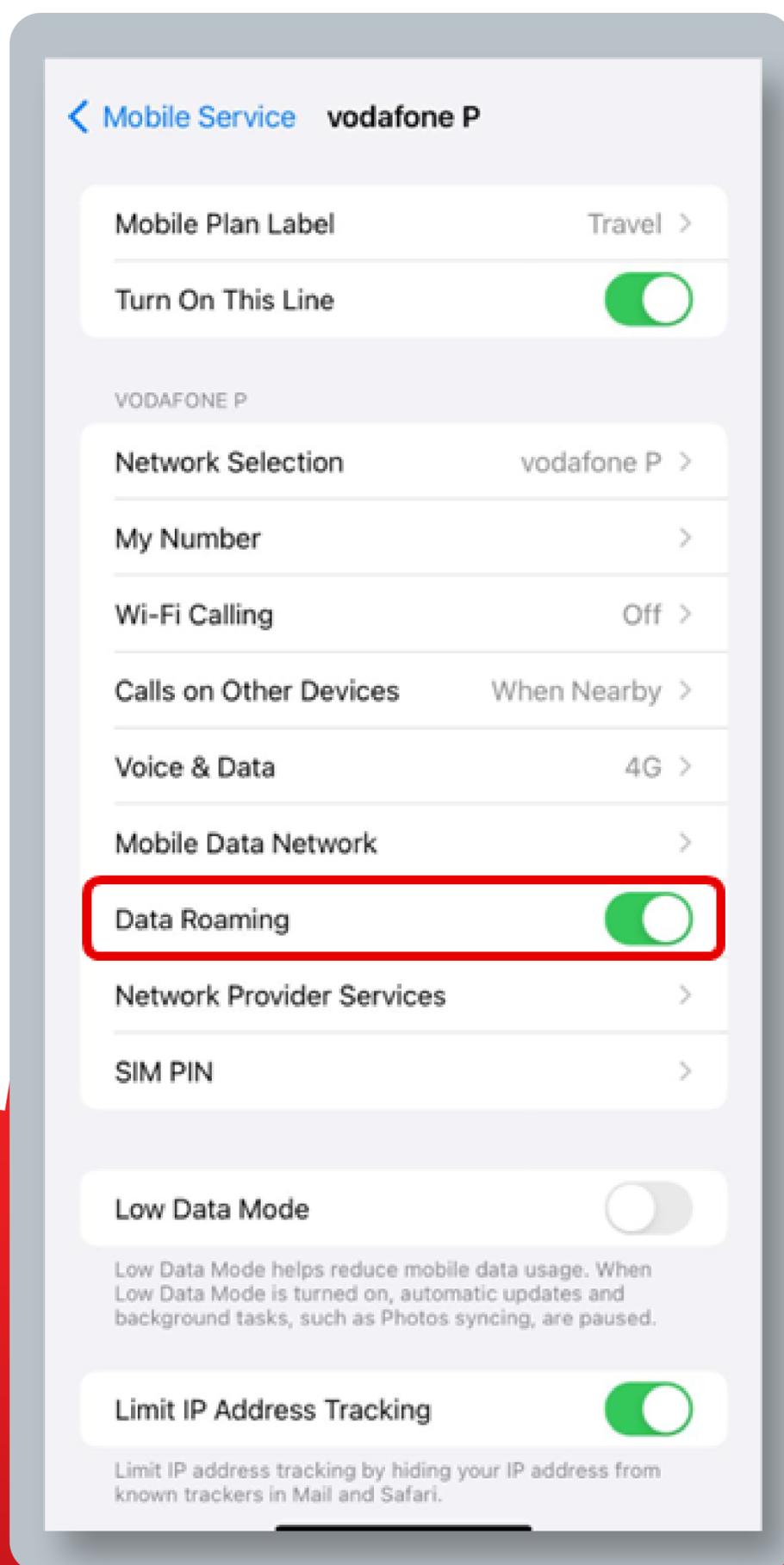




iOS | QR code Installation

13

Select your Vodafone PT eSIM and turn on “**Data Roaming**”



**Your eSIM
is now ready to be used!**



iOS

Manual installation

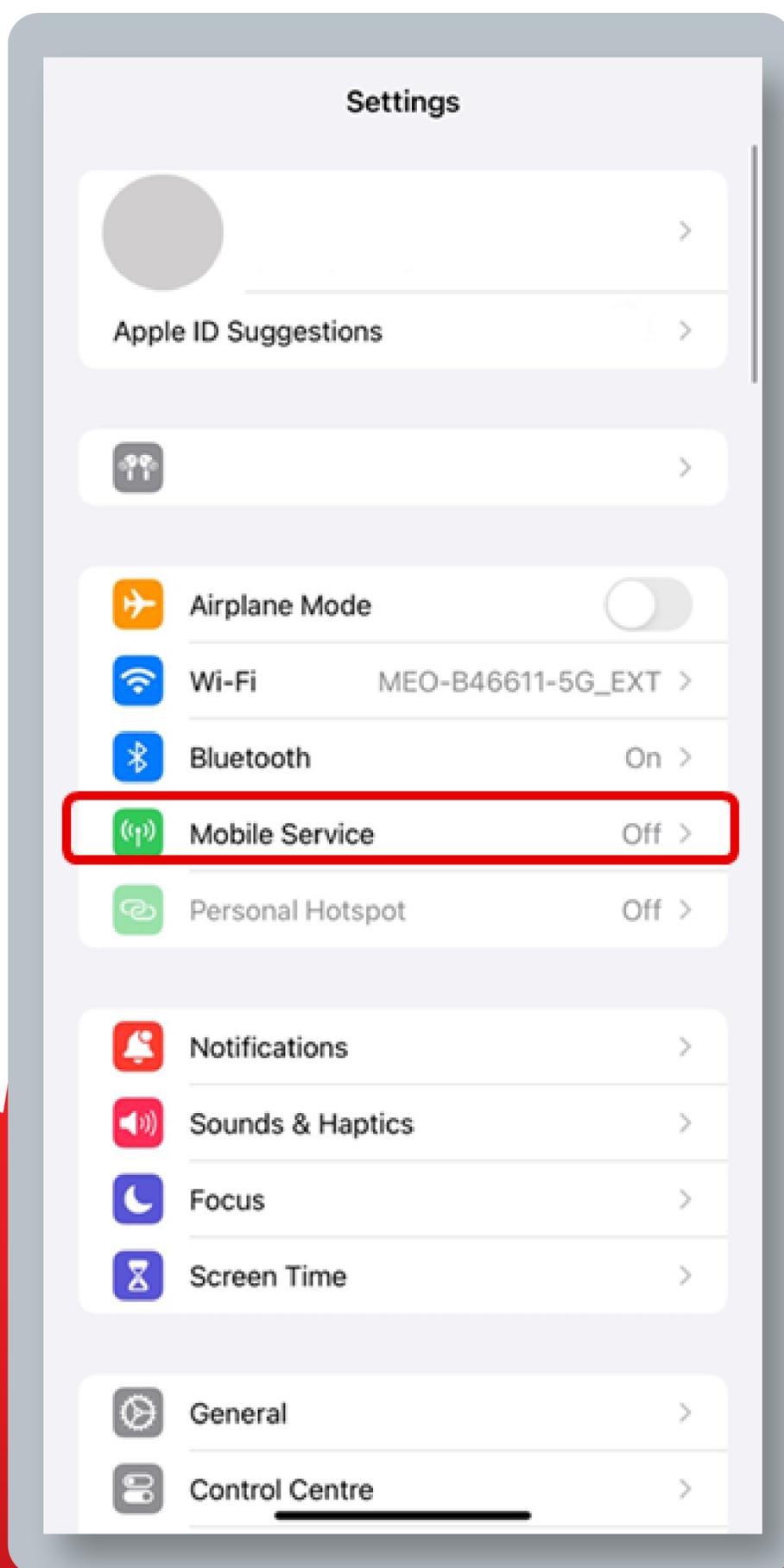




iOS | Manual Installation

1

Go to settings
“Mobile Service”



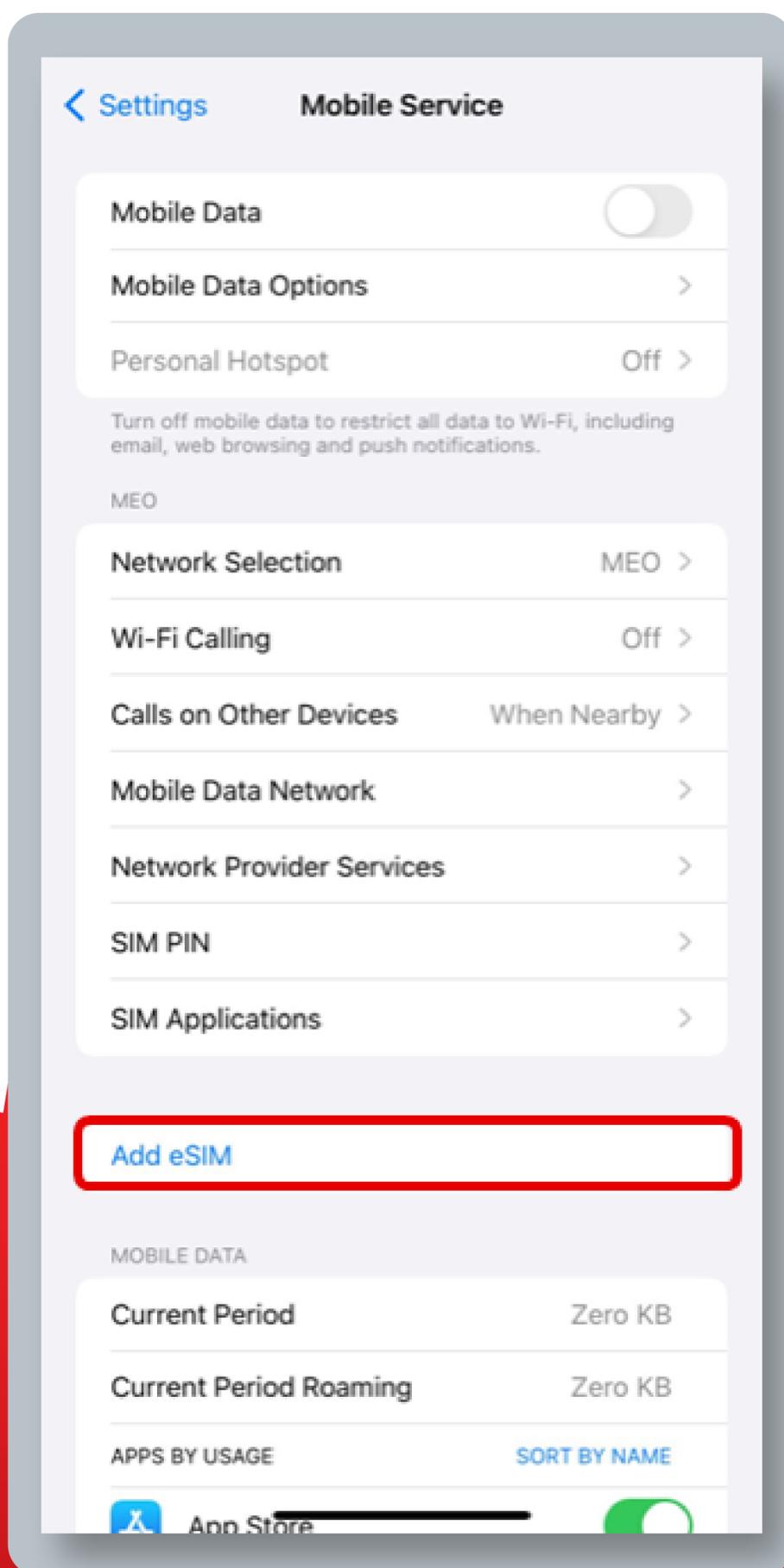
If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | Manual Installation

2

Select
“Add “eSIM”



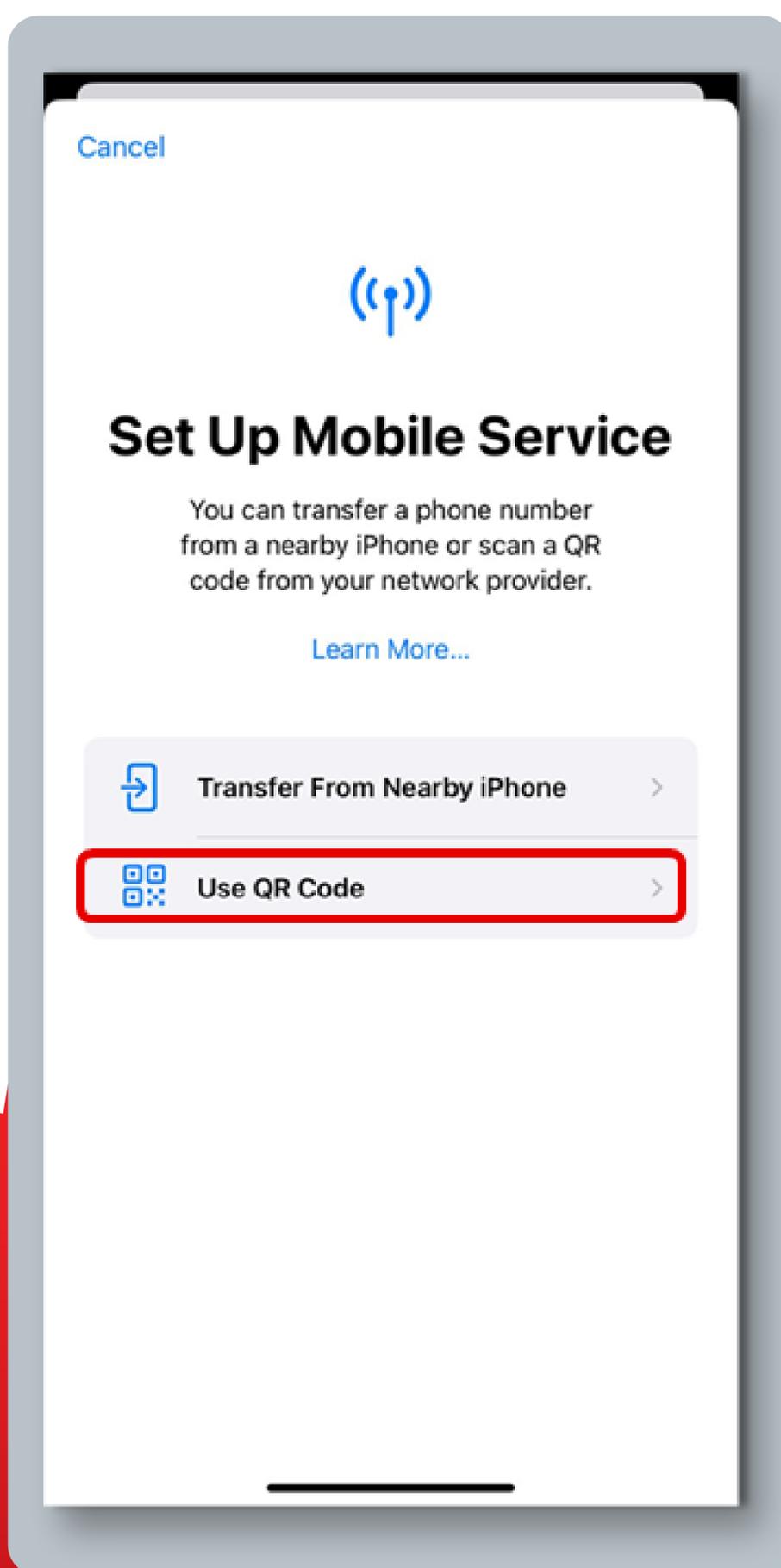
If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | Manual Installation

3

Select
“Use QR Code”



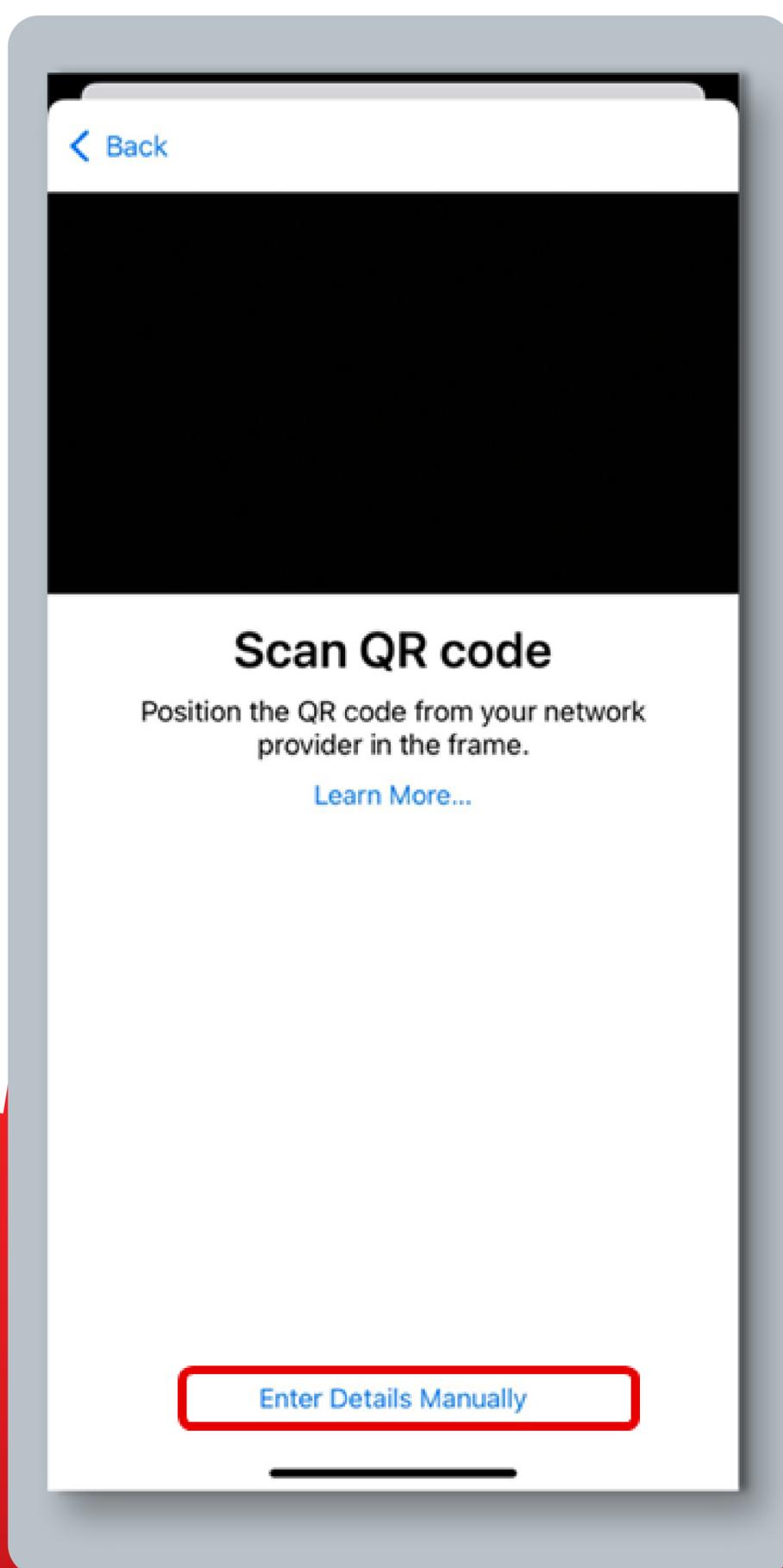
If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | Manual Installation

4

Select
“Enter Details Manually”



If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | Manual Installation

5

Insert the **SM-DP code** and the **Activation Code** received by **email**

< Back Next

Enter Activation Code

Enter the activation information provided by your network provider.

SM-DP+ Address

Activation Code

Confirmation Code Optional



If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | Manual Installation

6

Click
“Continue”



If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | Manual Installation

7

Your eSIM is now installed on your device.
Click **“Done”**



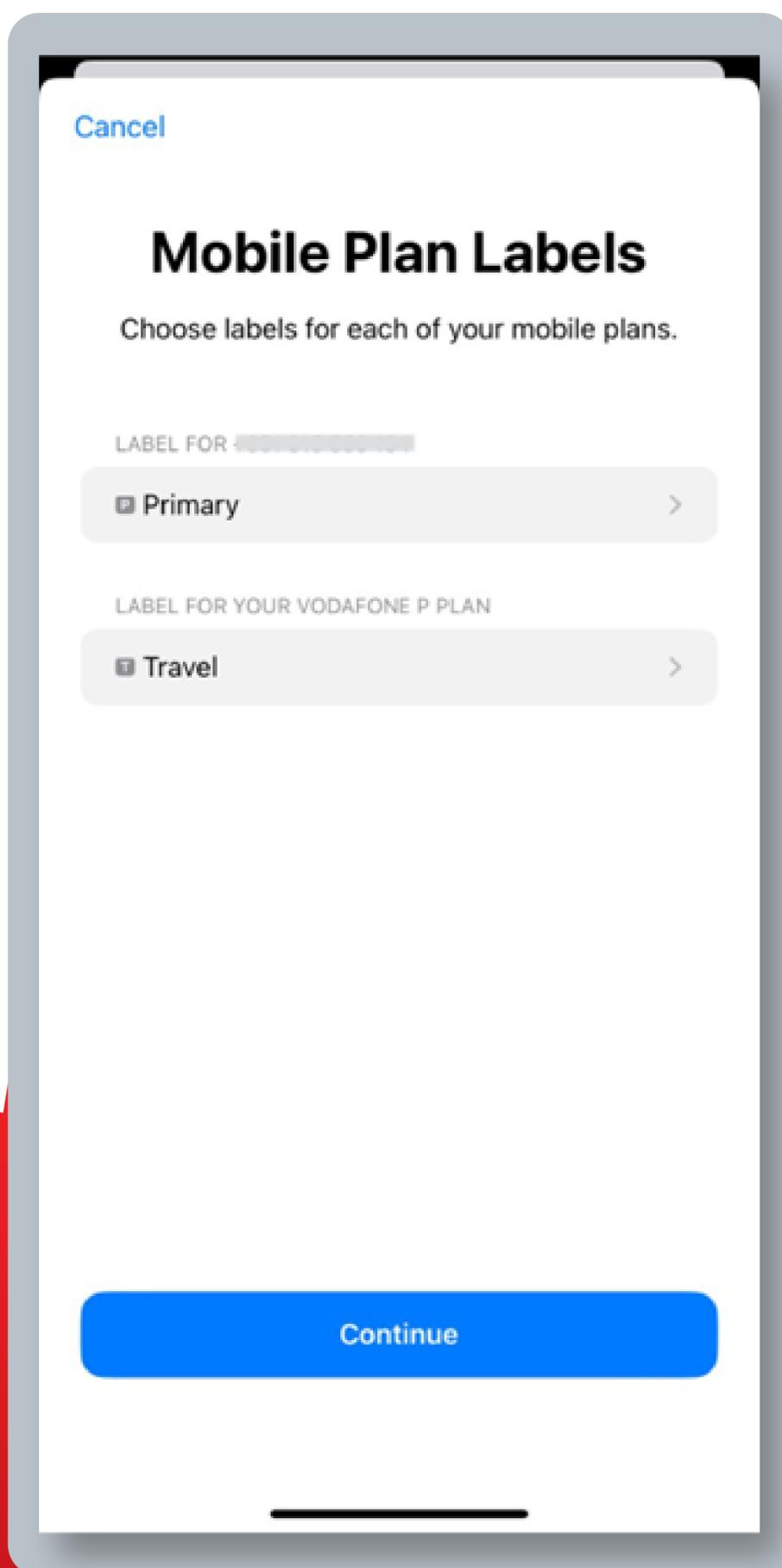
If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | Manual Installation

8

Select a label for your eSIM
Click **“Continue”**



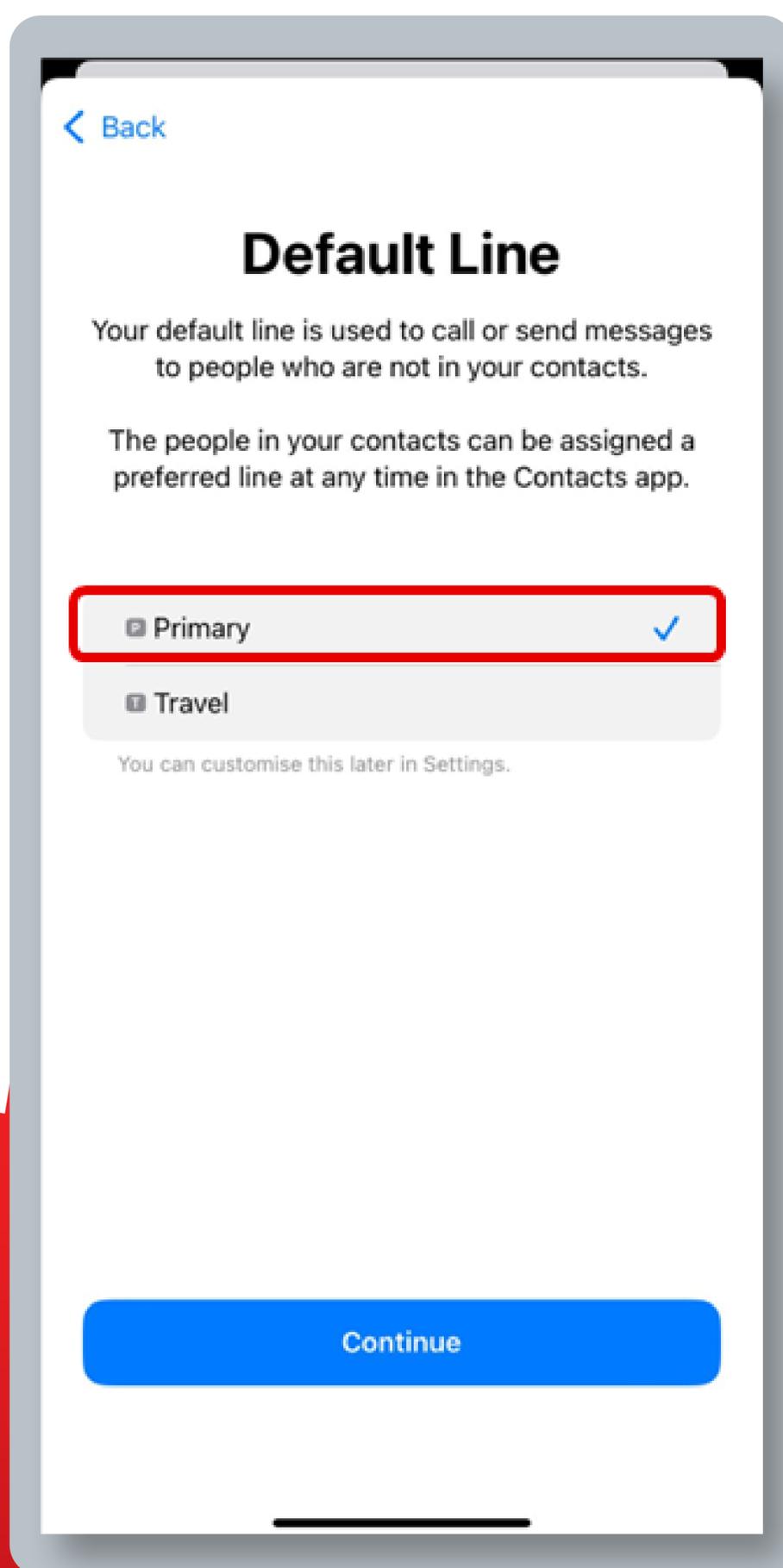
If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | Manual Installation

9

Select your Primary as your Default line.
Click **“Continue”**



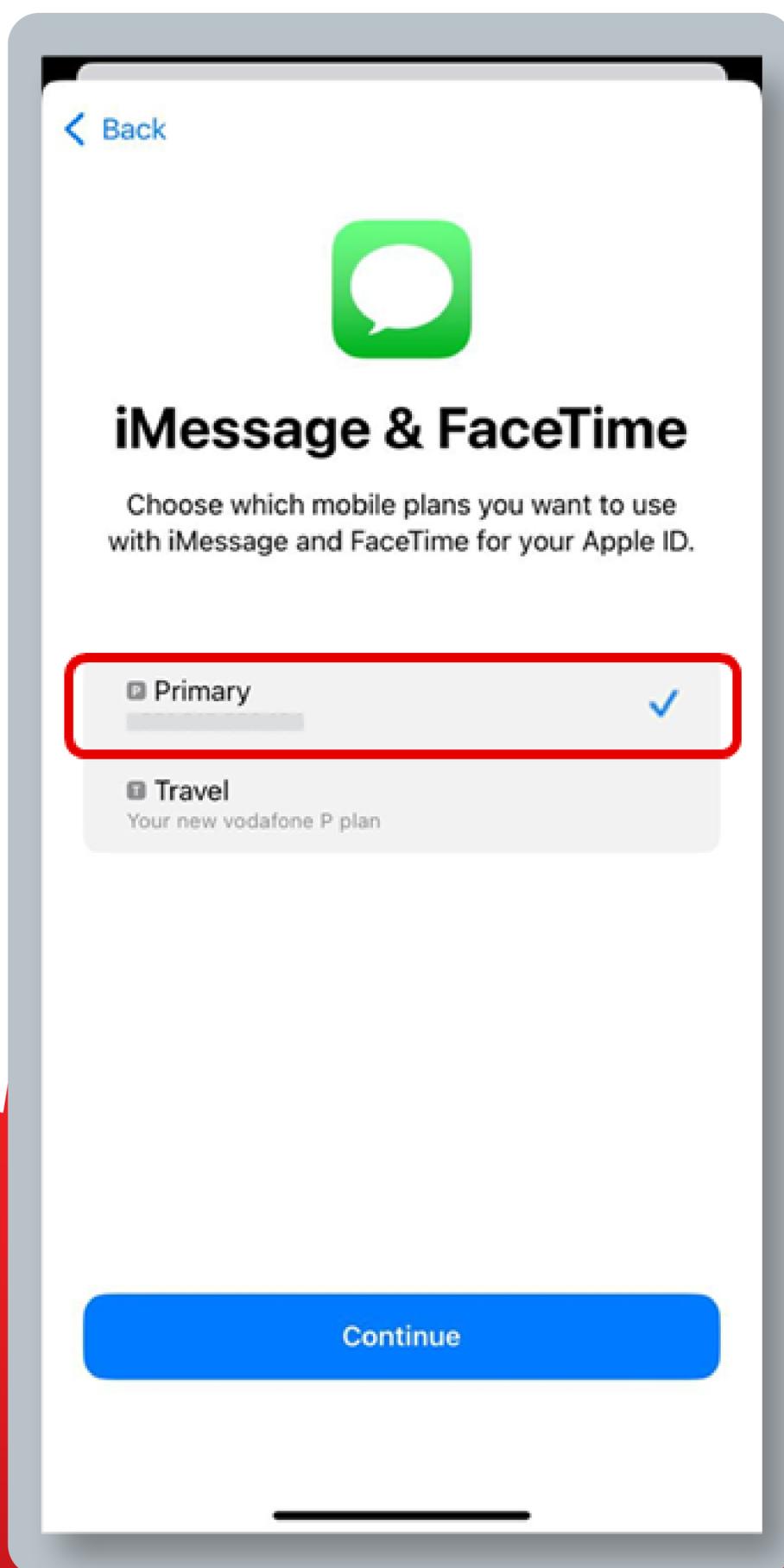
If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | Manual Installation

10

Select your Primary as your line for iMessage & FaceTime. Click **“Continue”**



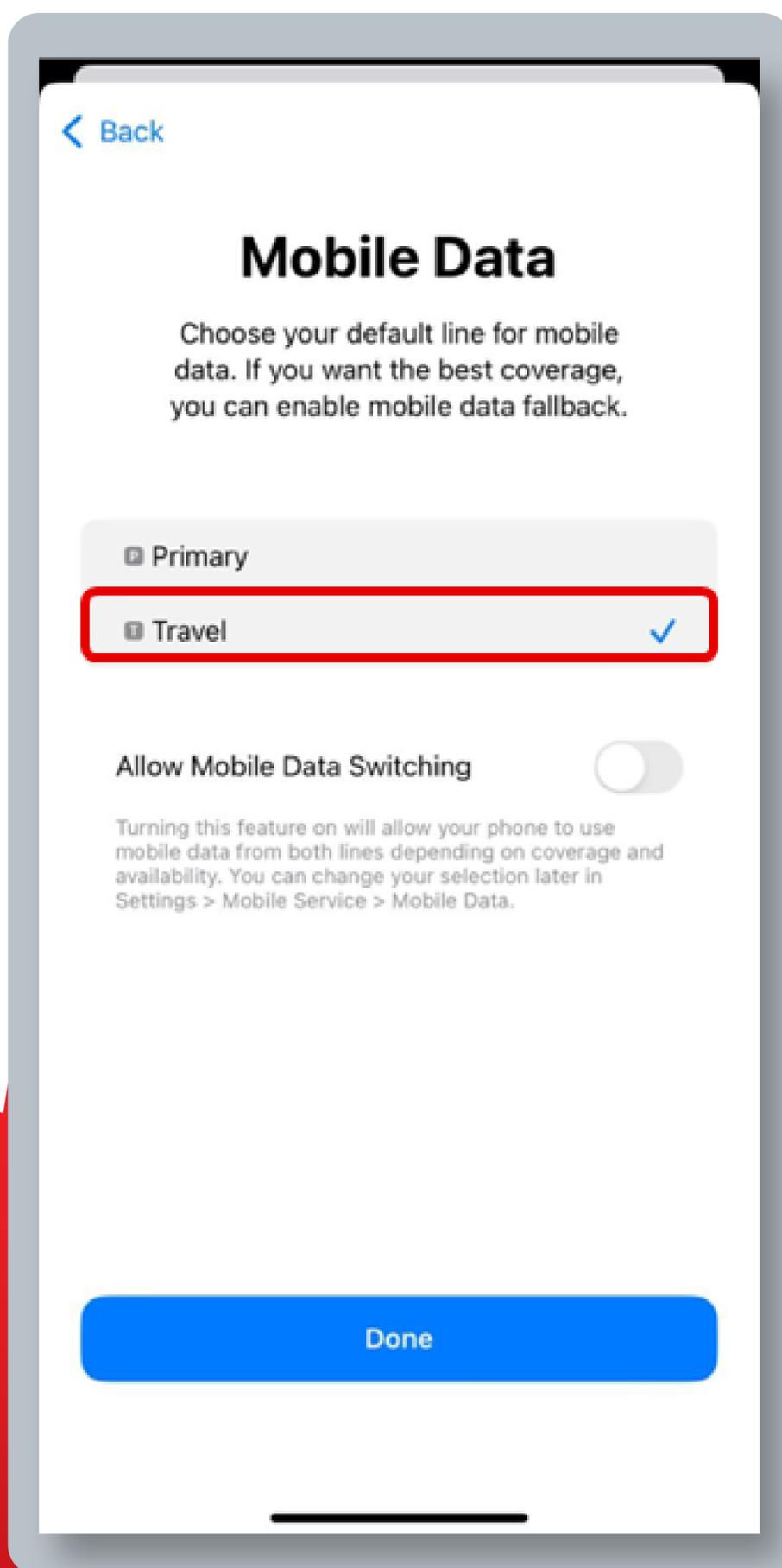
If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | Manual Installation

11

Select your Vodafone PT eSIM as your line for Mobile Data. Click **“Done”**



If you install your eSIM in-flight, it will only be activated once you have landed and turned off Airplane Mode. Once connected to a Mobile Network, your eSIM will be active and ready to use.



iOS | Manual Installation

The next steps are only necessary if you are traveling

To start using your eSIM, **make sure you turn on Data Roaming** once you have arrived at your destination

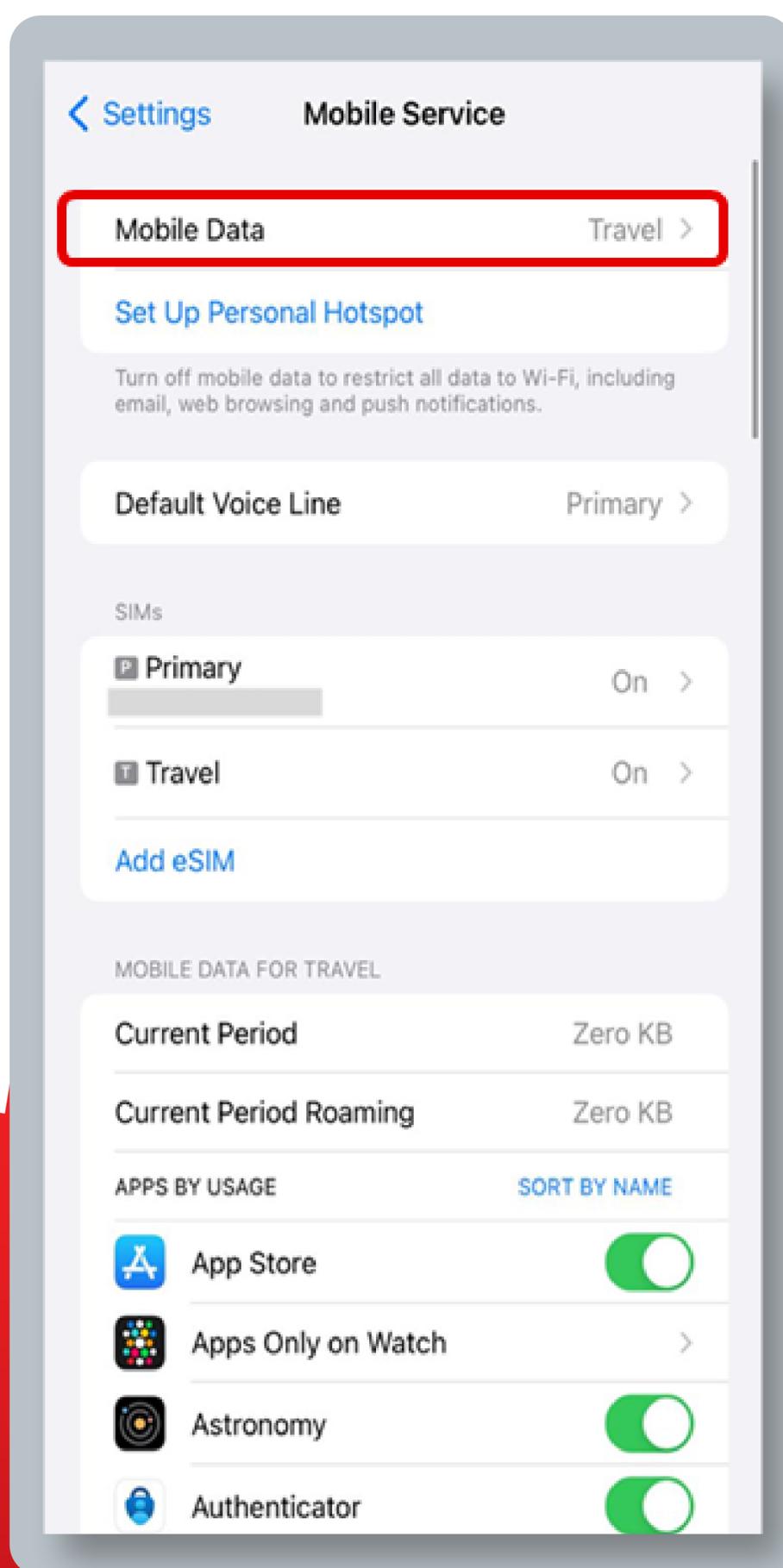
You don't need to have a stable internet connection for these steps



iOS | Manual Installation

12

Confirm that your Vodafone PT eSIM is turned ON selected for **Mobile Data**

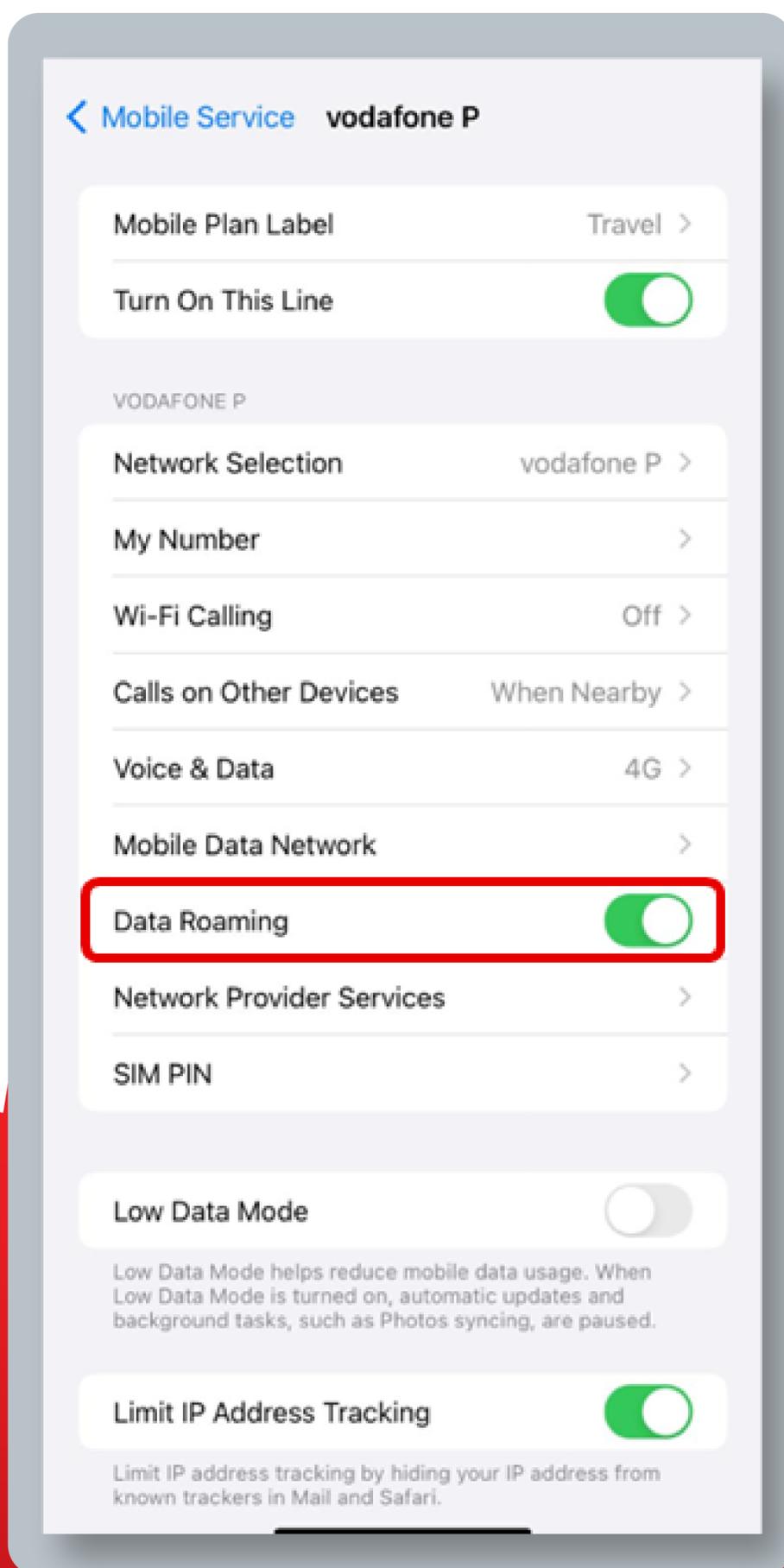




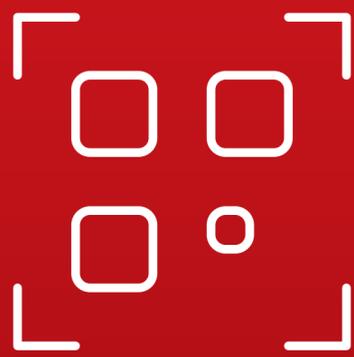
iOS | Manual Installation

13

Select your Vodafone PT eSIM and turn on “**Data Roaming**”



**Your eSIM
is now ready to be used!**



Android

QR code installation

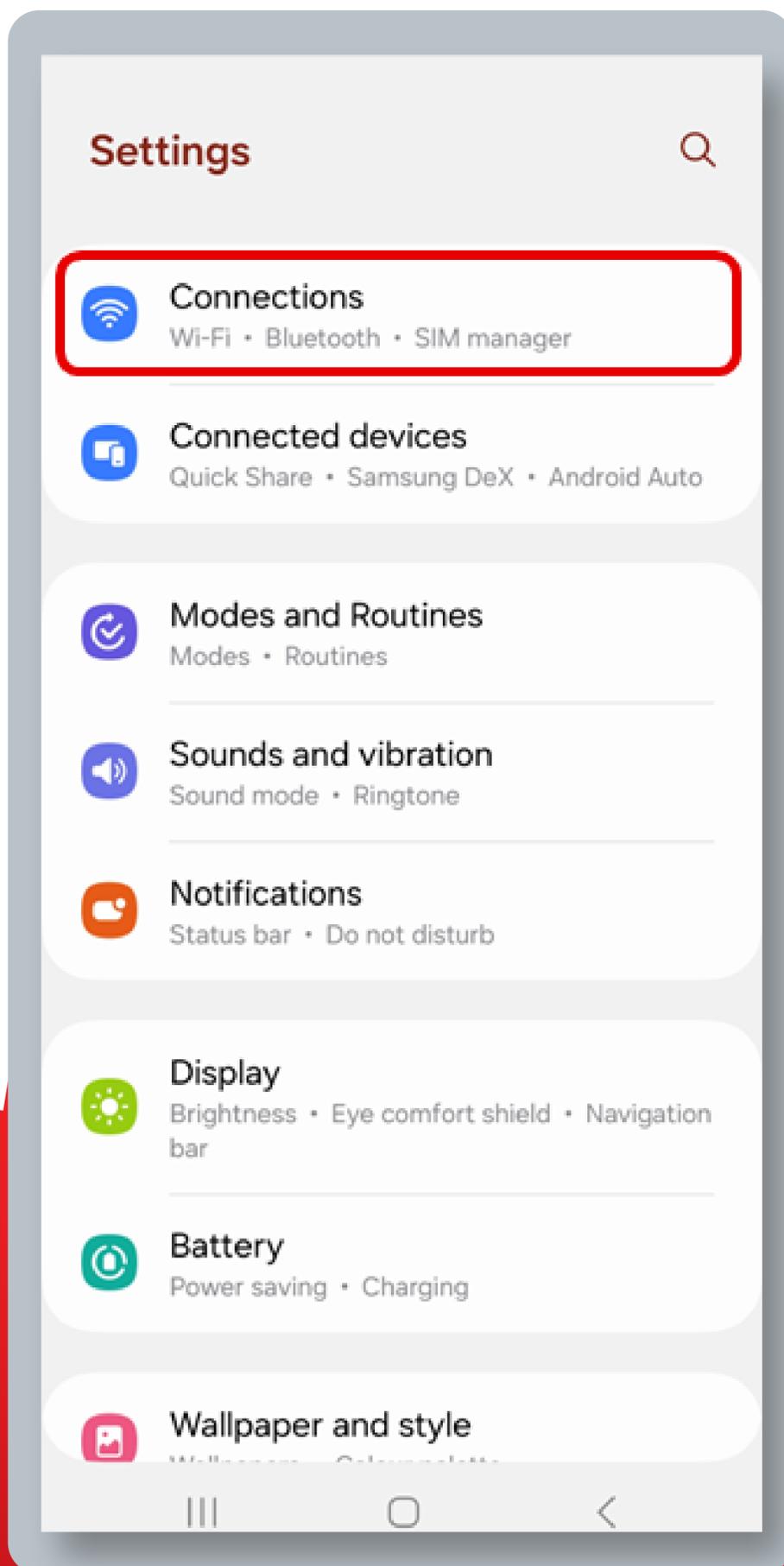




Android | QR code Installation

1

Go to settings
“Connections”



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

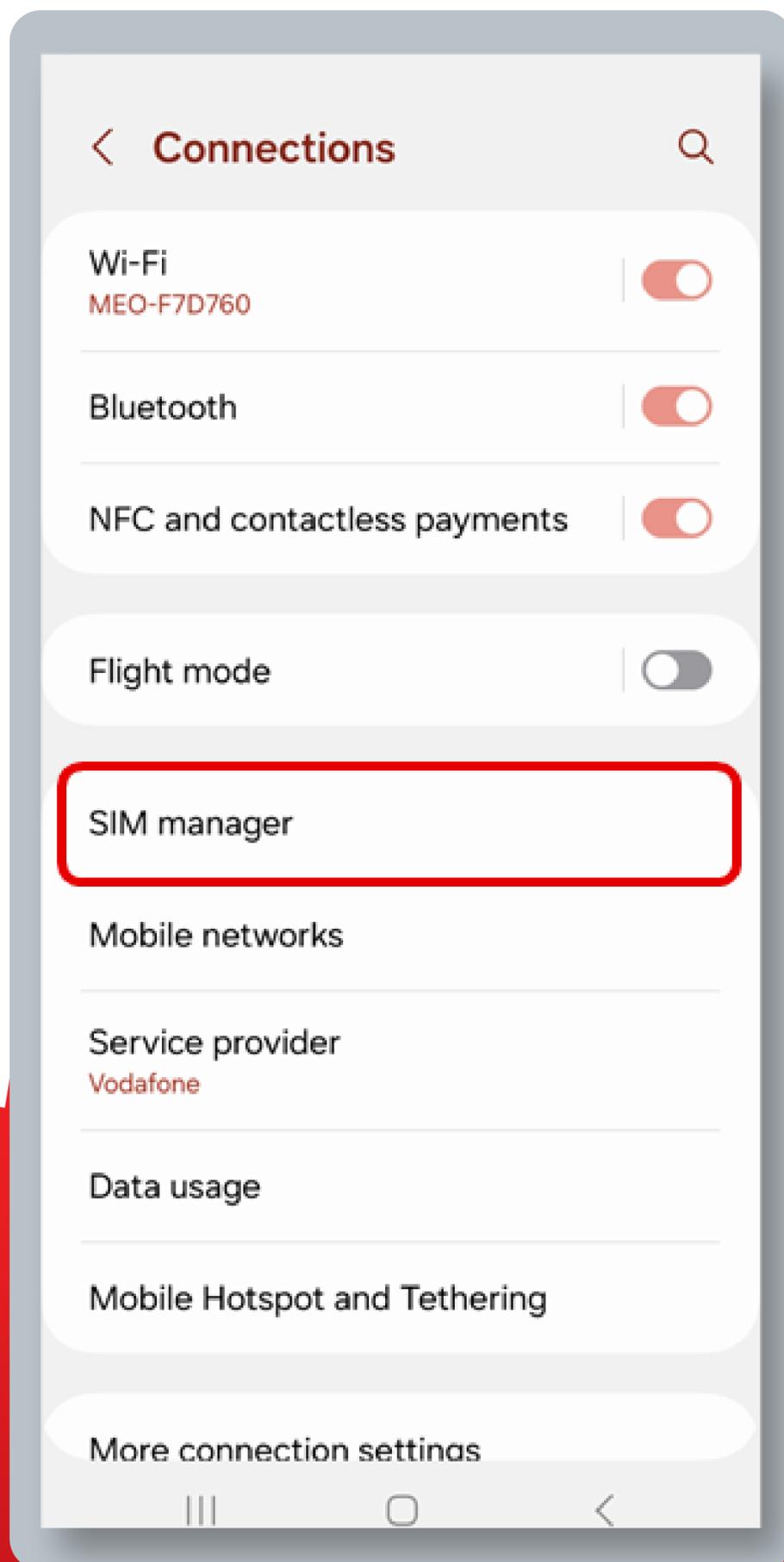
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | QR code Installation

2

Go to
“SIM manager”



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

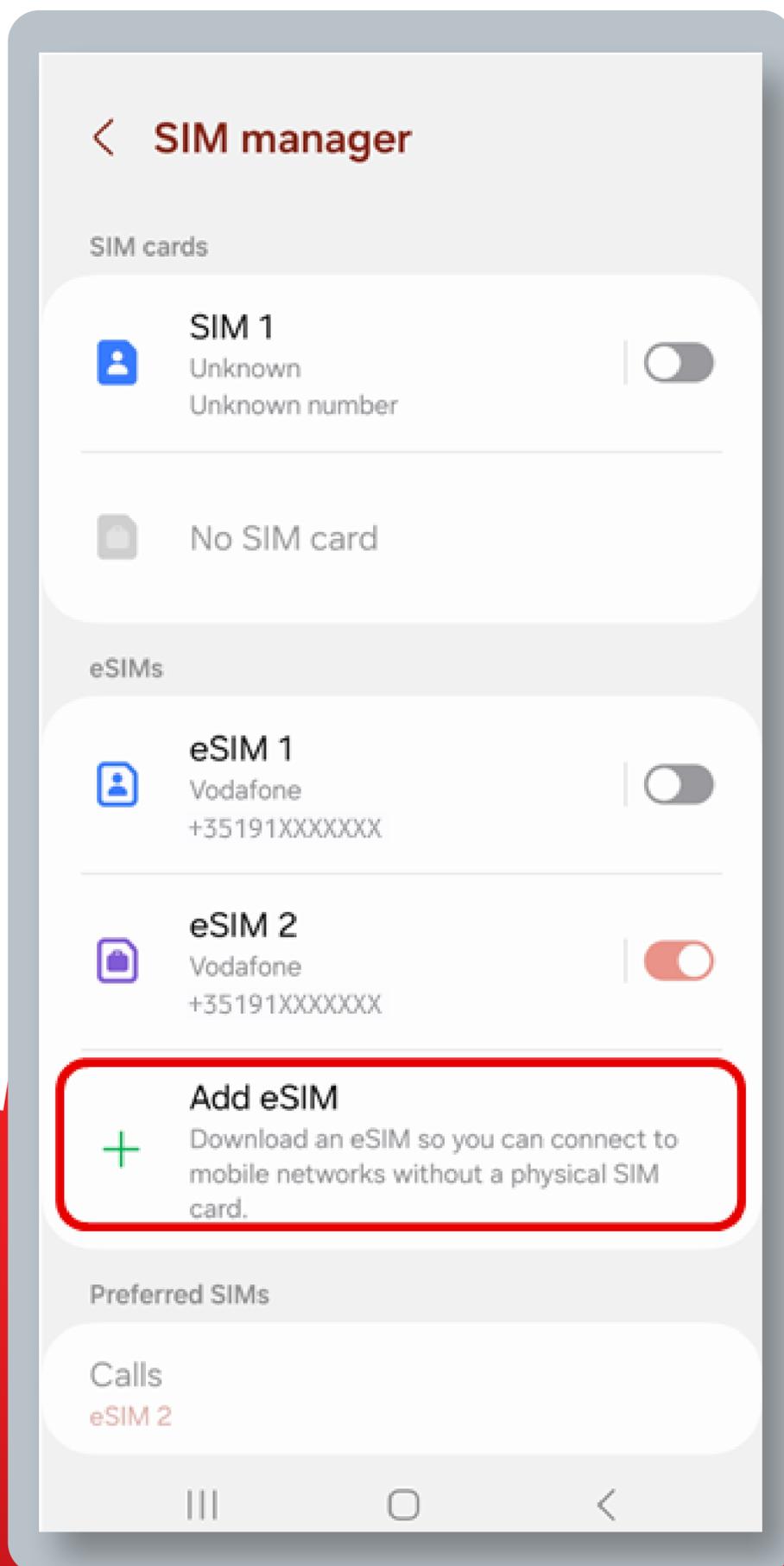
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | QR code Installation

3

Select
“Add eSIM”



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

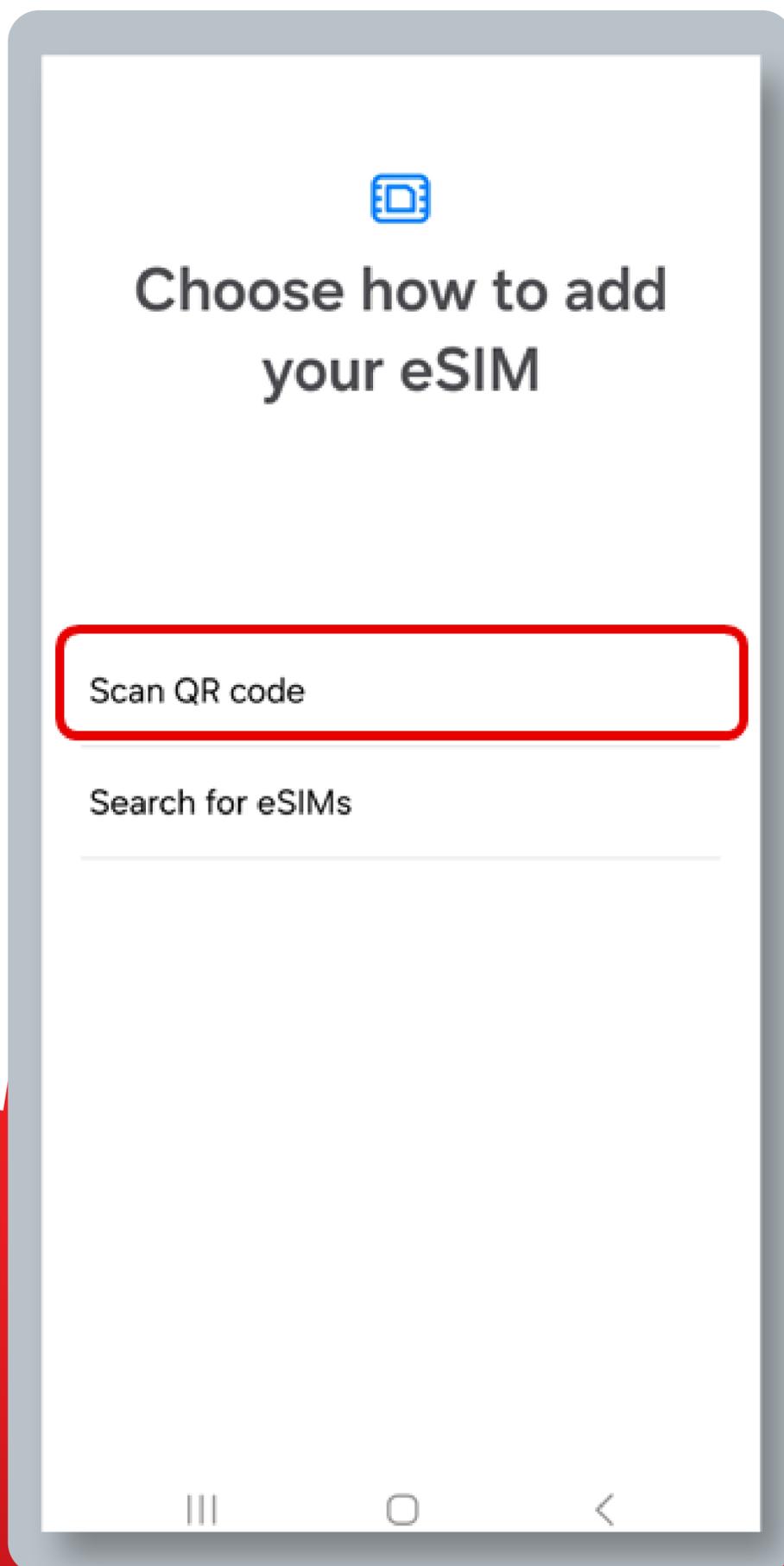
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | QR code Installation

4

Select
“Scan QR code”



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | QR code Installation

5

Scan the **QR code**
received by **email**



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

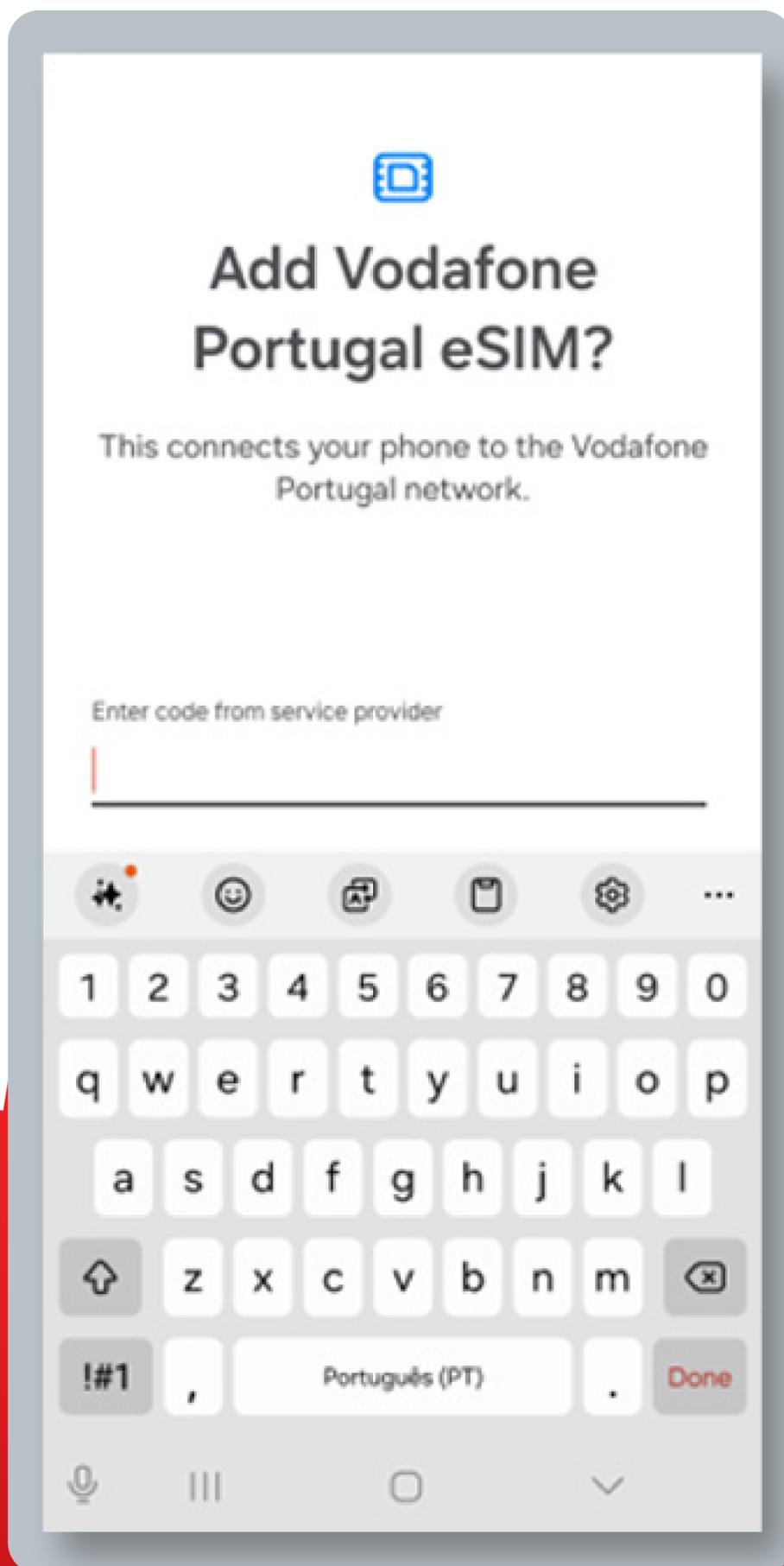
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | QR code Installation

6

Insert the **Confirmation Code**
received by **email**



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

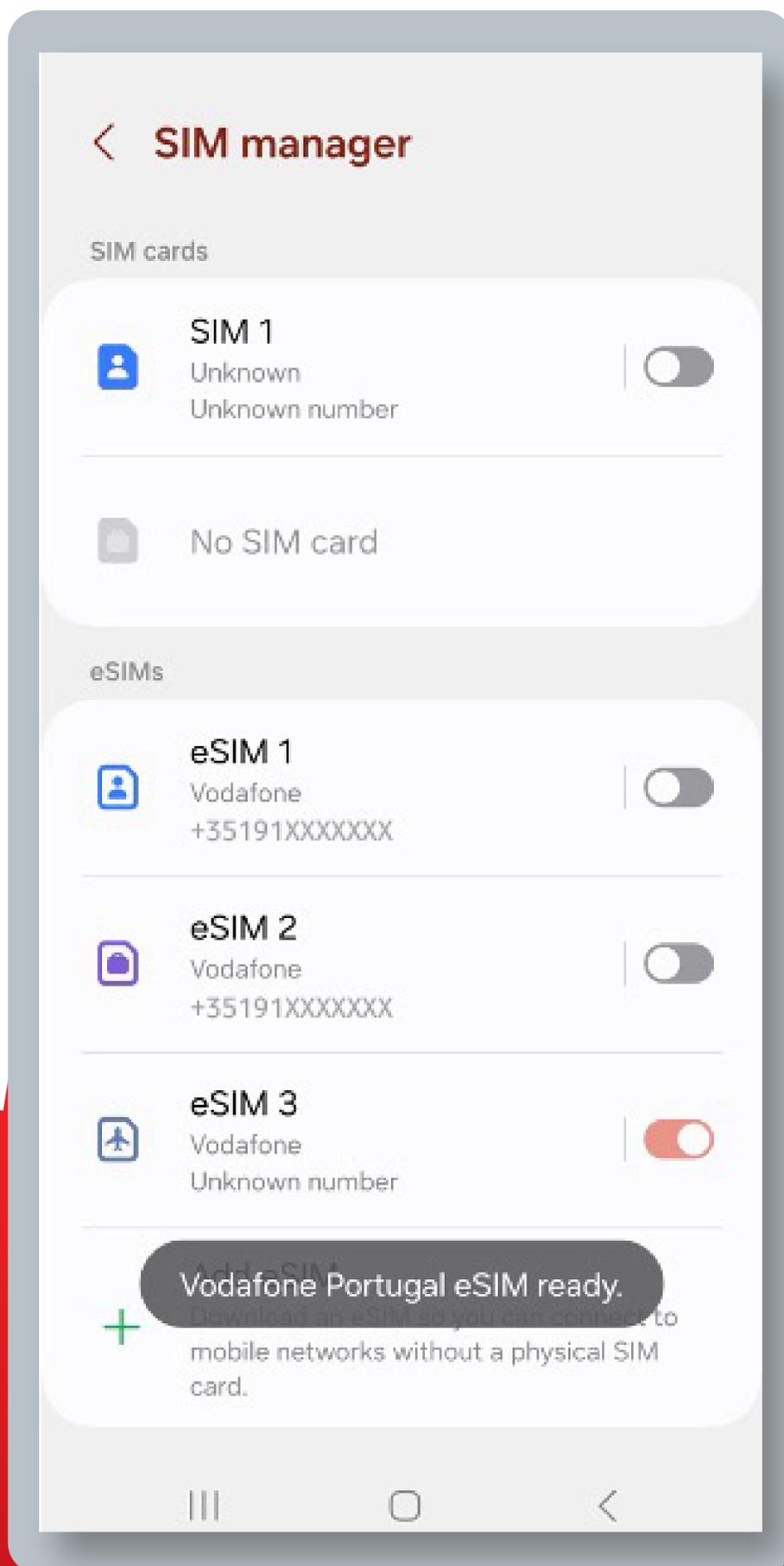
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | QR code Installation

7

Your eSIM is now installed
on your device



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | QR code Installation

The next steps are only necessary if you are traveling

To start using your eSIM, **make sure you turn on Data Roaming** once you have arrived at your destination

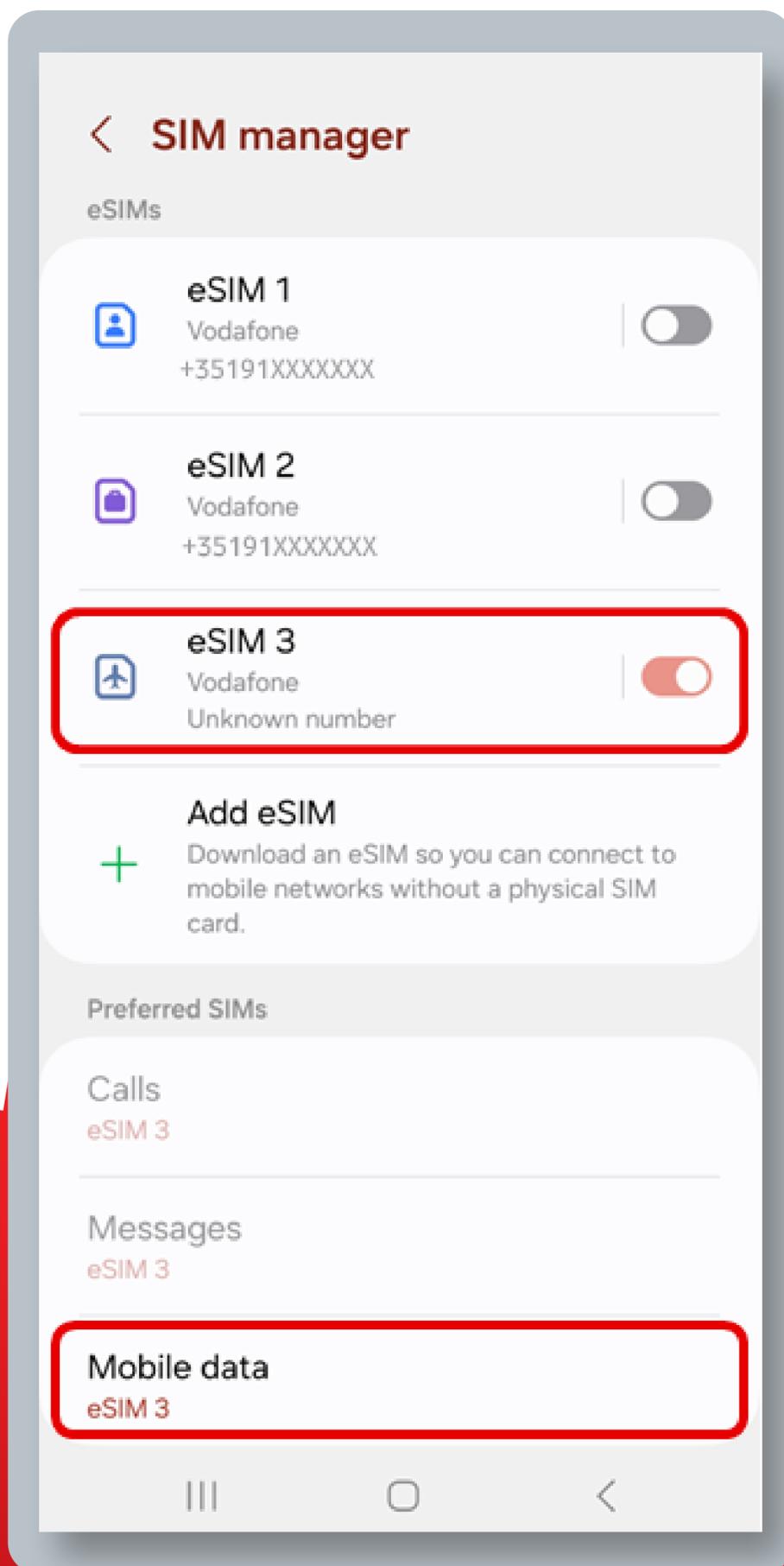
You don't need to have a stable internet connection for these steps



Android | QR code Installation

8

Confirm that your Vodafone PT eSIM is turned ON selected for **Mobile Data**



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

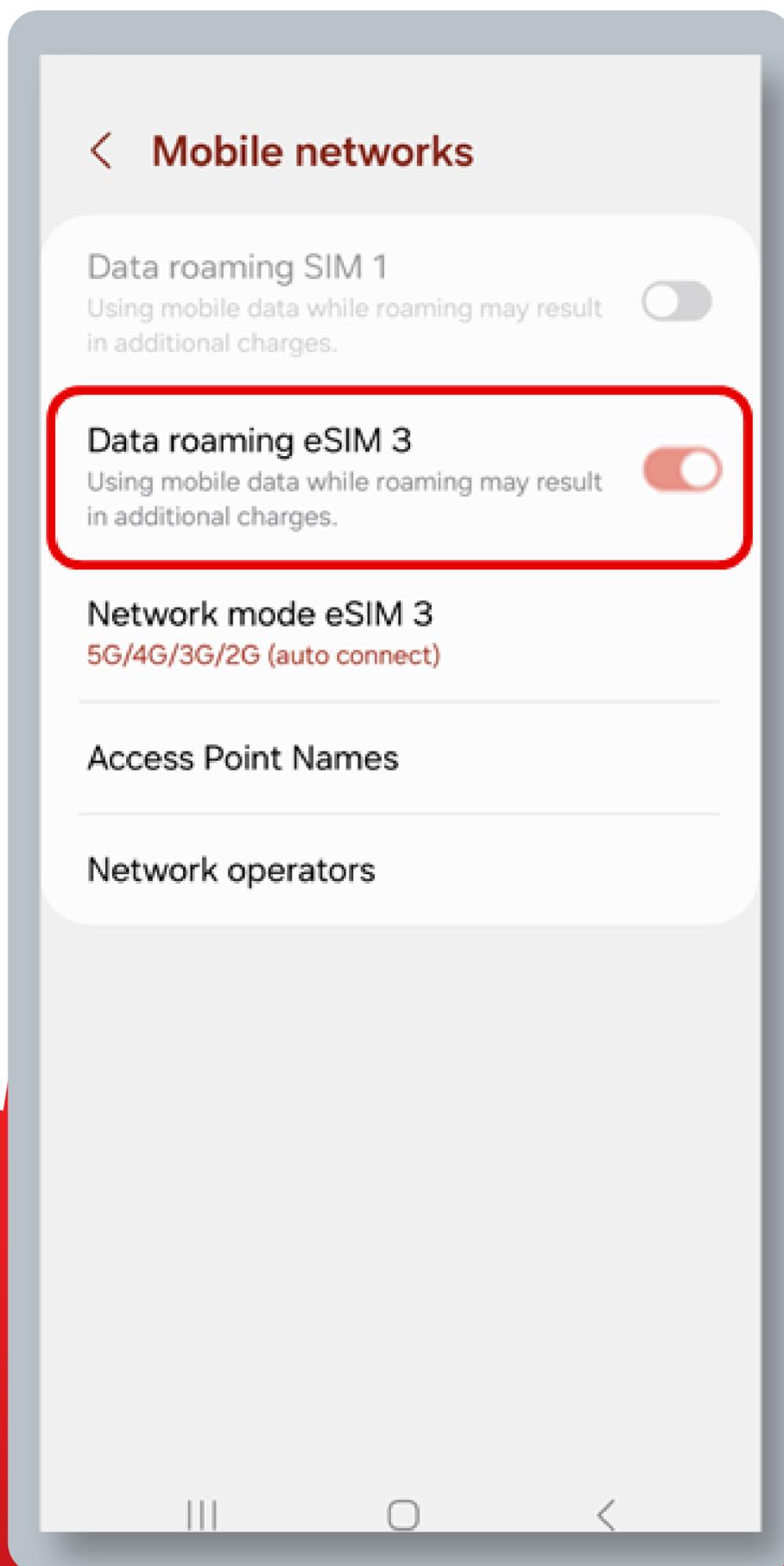
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | QR code Installation

9

Go to “**Mobile networks**” and turn on “**Data Roaming**” for your Vodafone PT eSIM



**Your eSIM
is now ready to be used!**



Android Manual installation

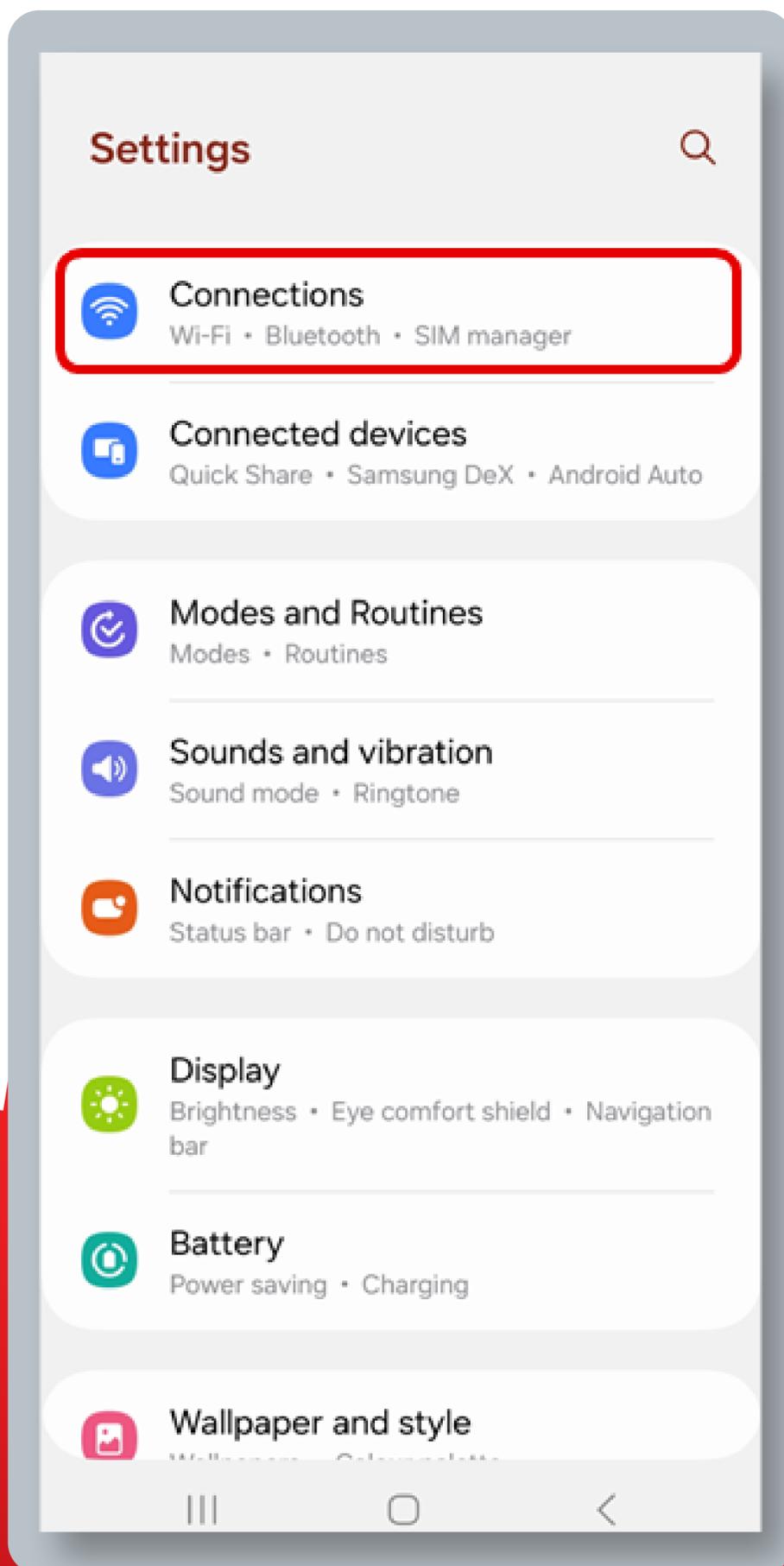




Android | Manual Installation

1

Go to settings
“Connections”



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

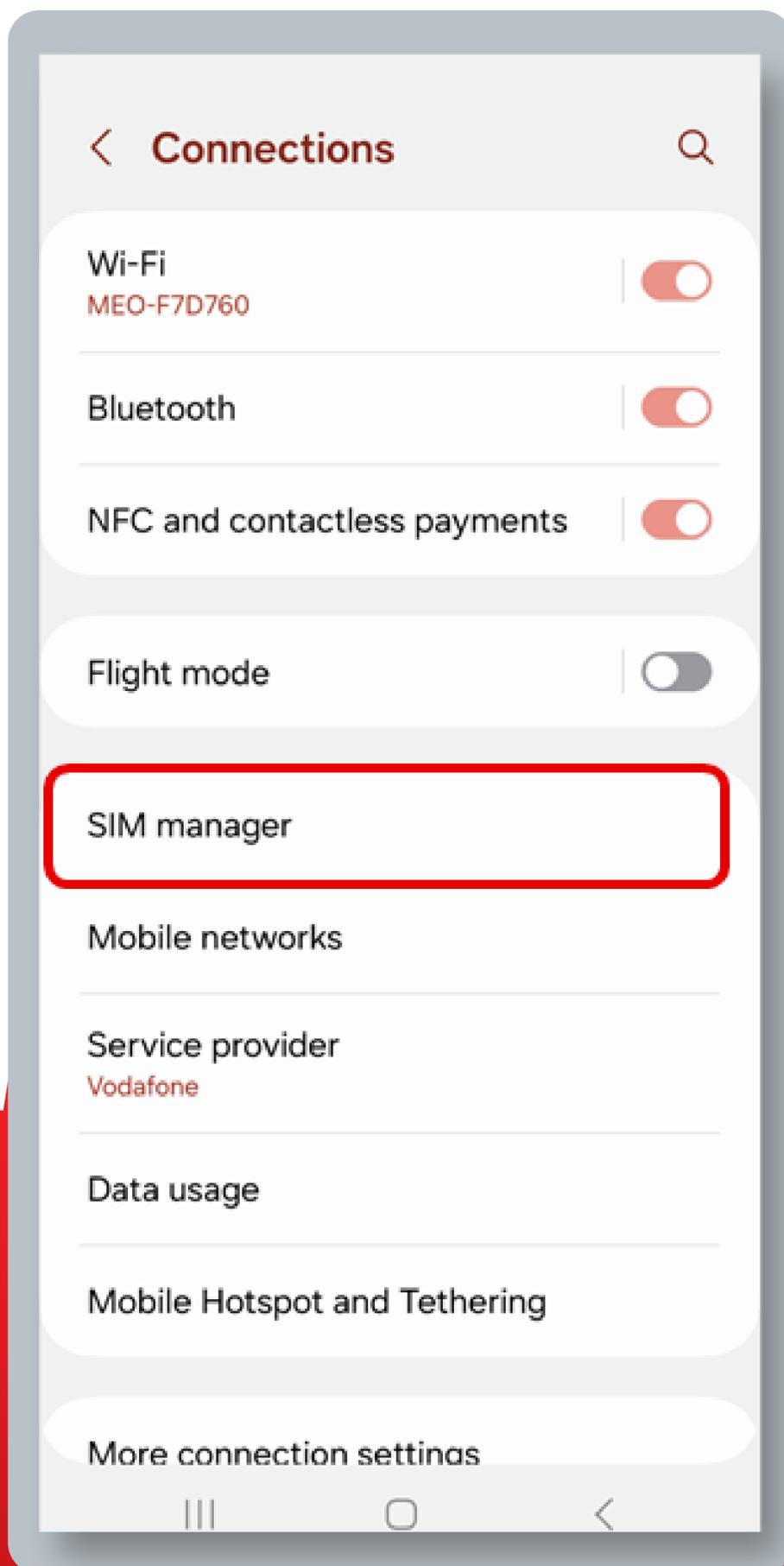
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | Manual Installation

2

Go to
“SIM manager”



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

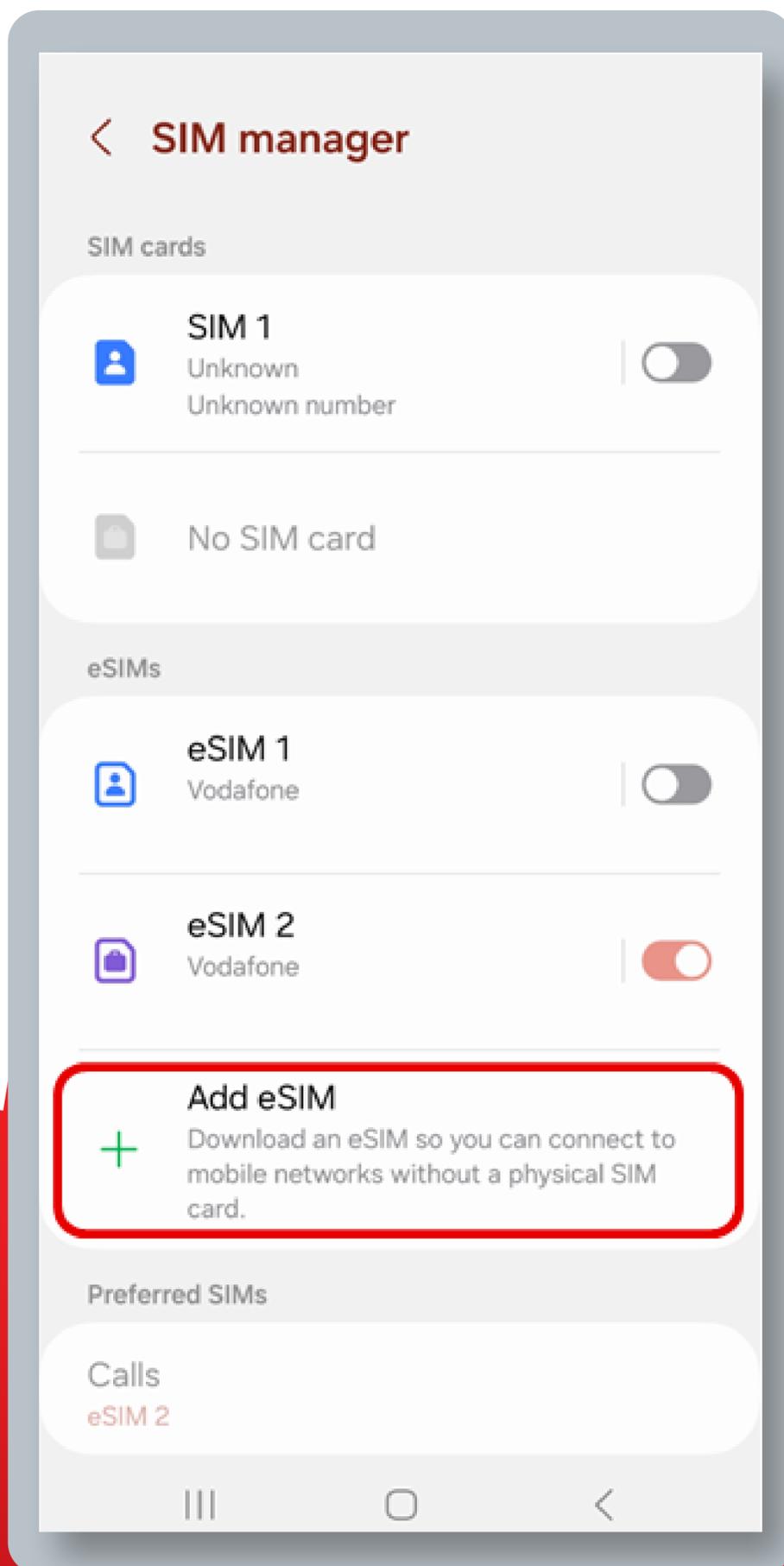
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | Manual Installation

3

Select
“Add eSIM”



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

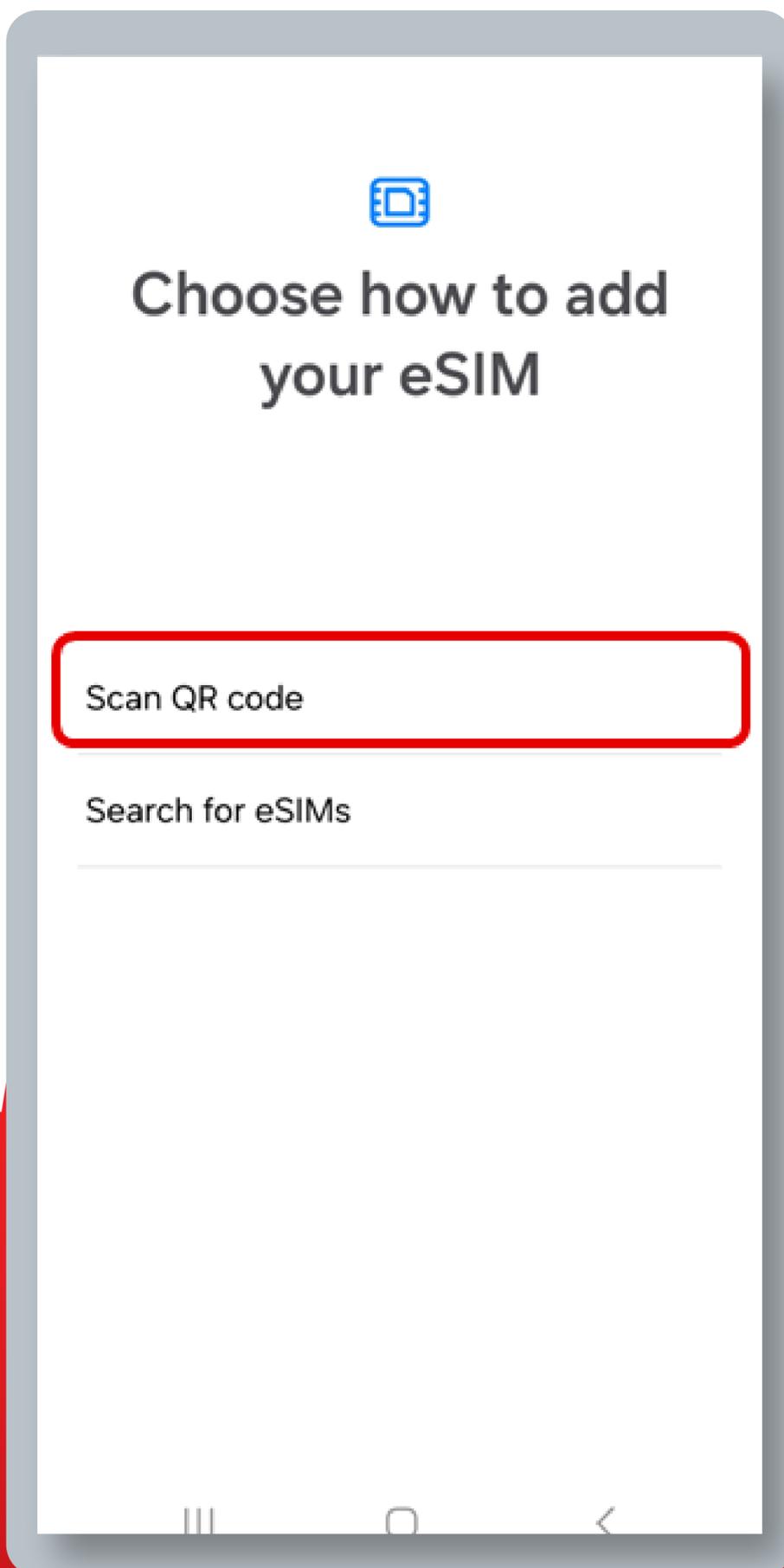
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | Manual Installation

4

Select
“Scan QR code”



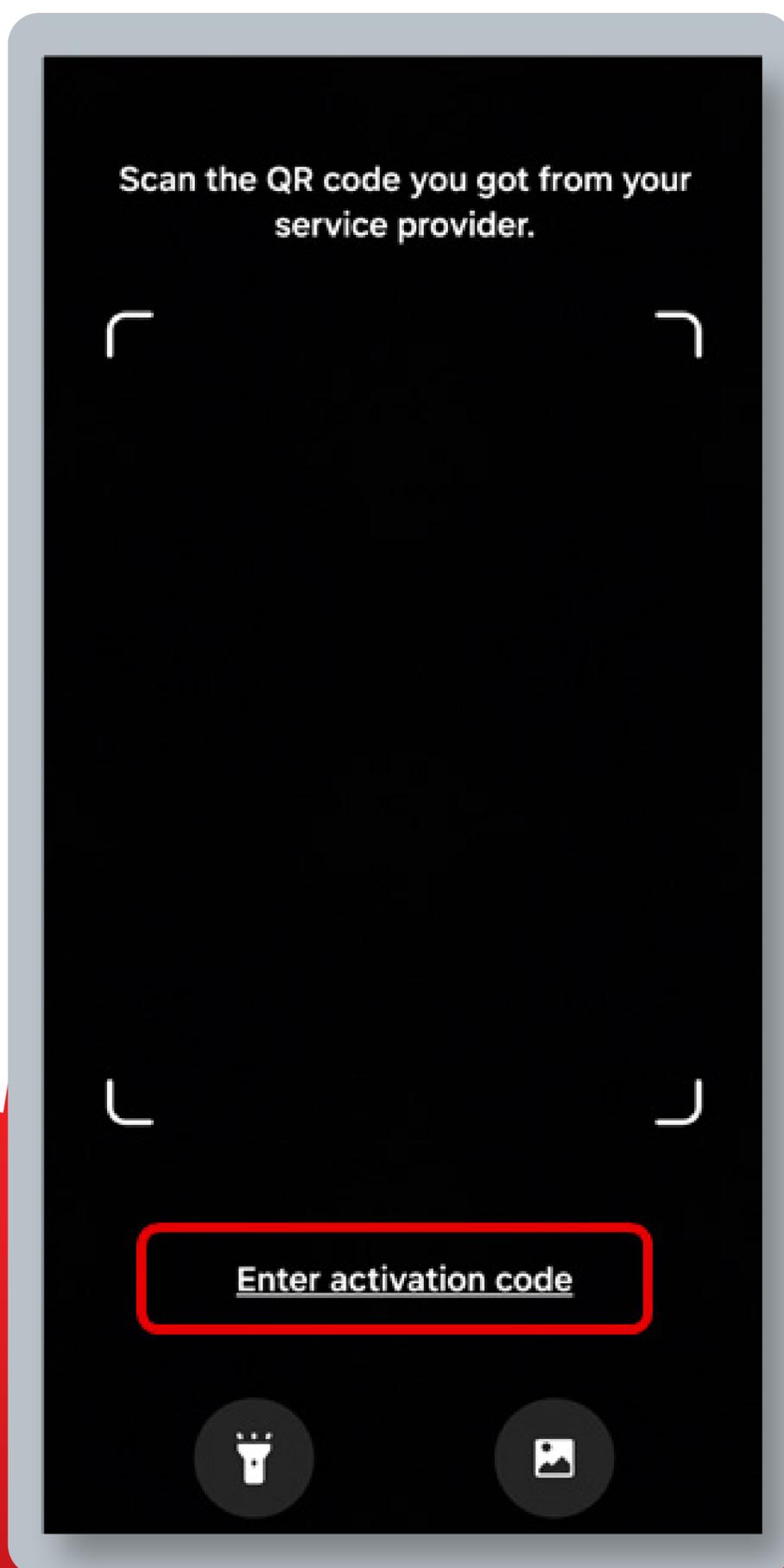
If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation

Android | Manual Installation

5

Select
“Enter activation code”



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

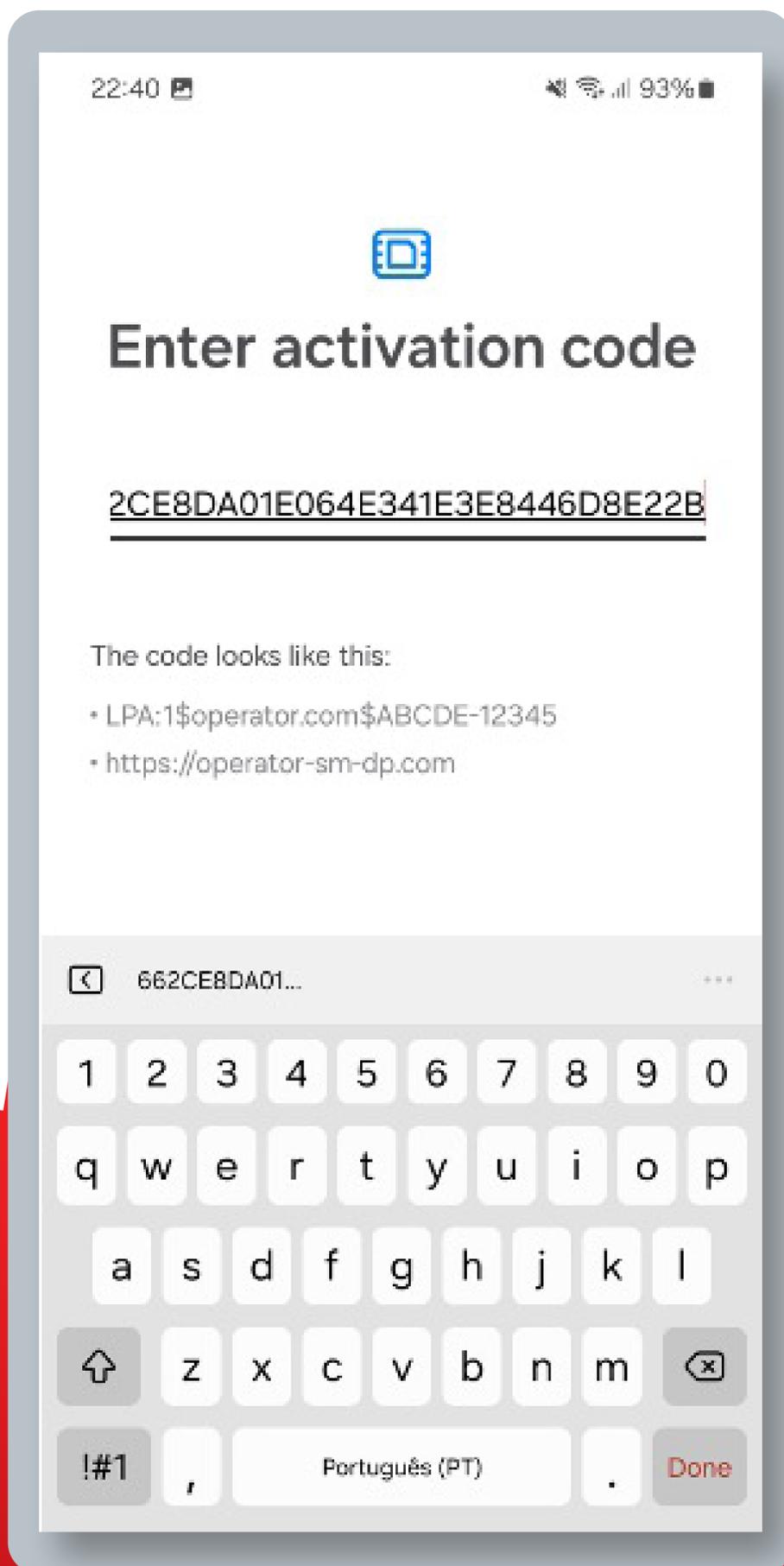
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | Manual Installation

6

Insert the **Confirmation Code** received by **email**



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

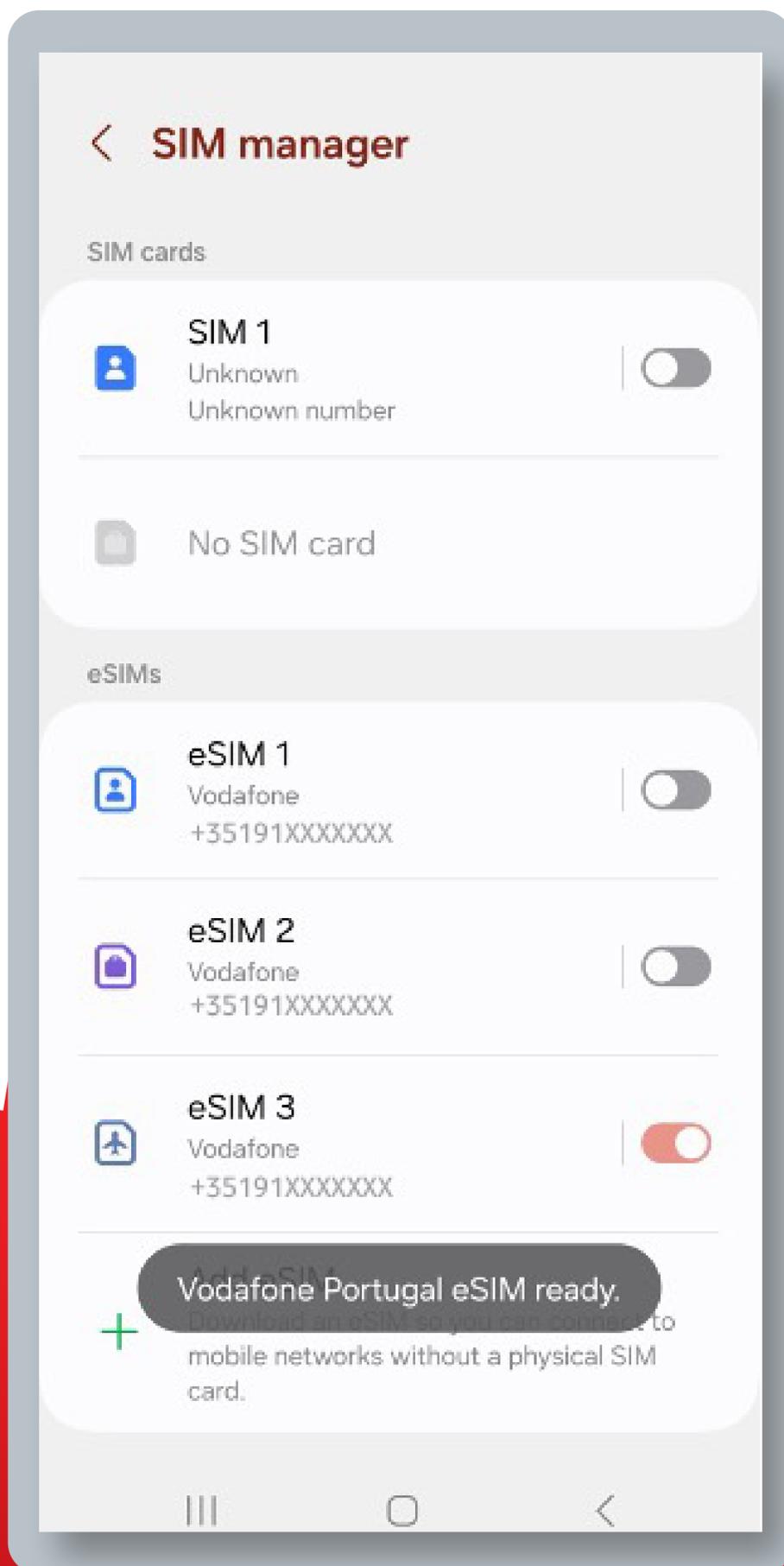
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | Manual Installation

7

Your eSIM is now installed on your device



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | Manual Installation

The next steps are only necessary if you are traveling

To start using your eSIM, **make sure you turn on Data Roaming** once you have arrived at your destination

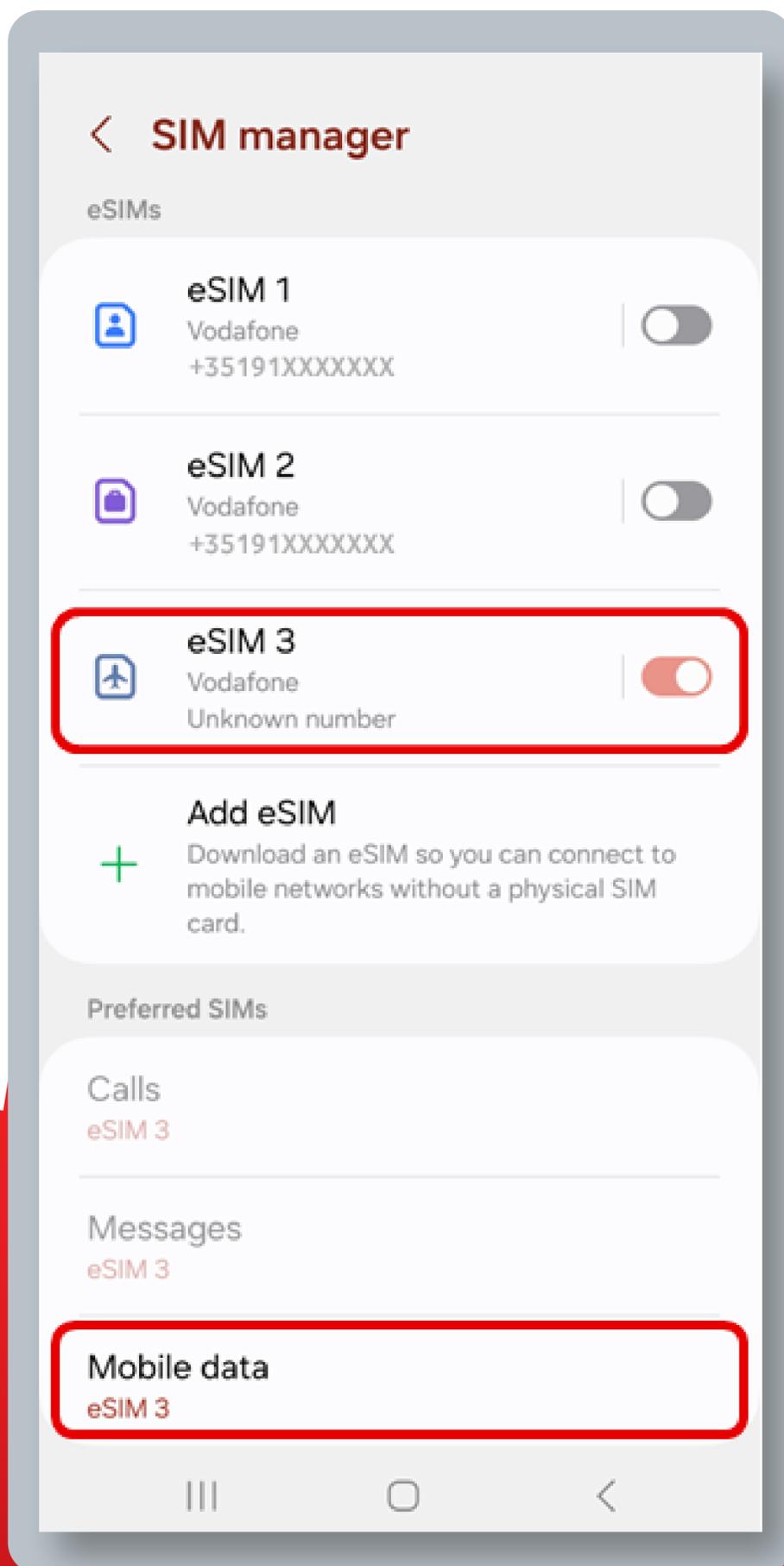
You don't need to have a stable internet connection for these steps



Android | Manual Installation

8

Confirm that your **Vodafone PT eSIM** is turned **ON** selected for Mobile Data



If you purchased your eSIM in-flight, you can only install it once you have landed and turned off Airplane mode.

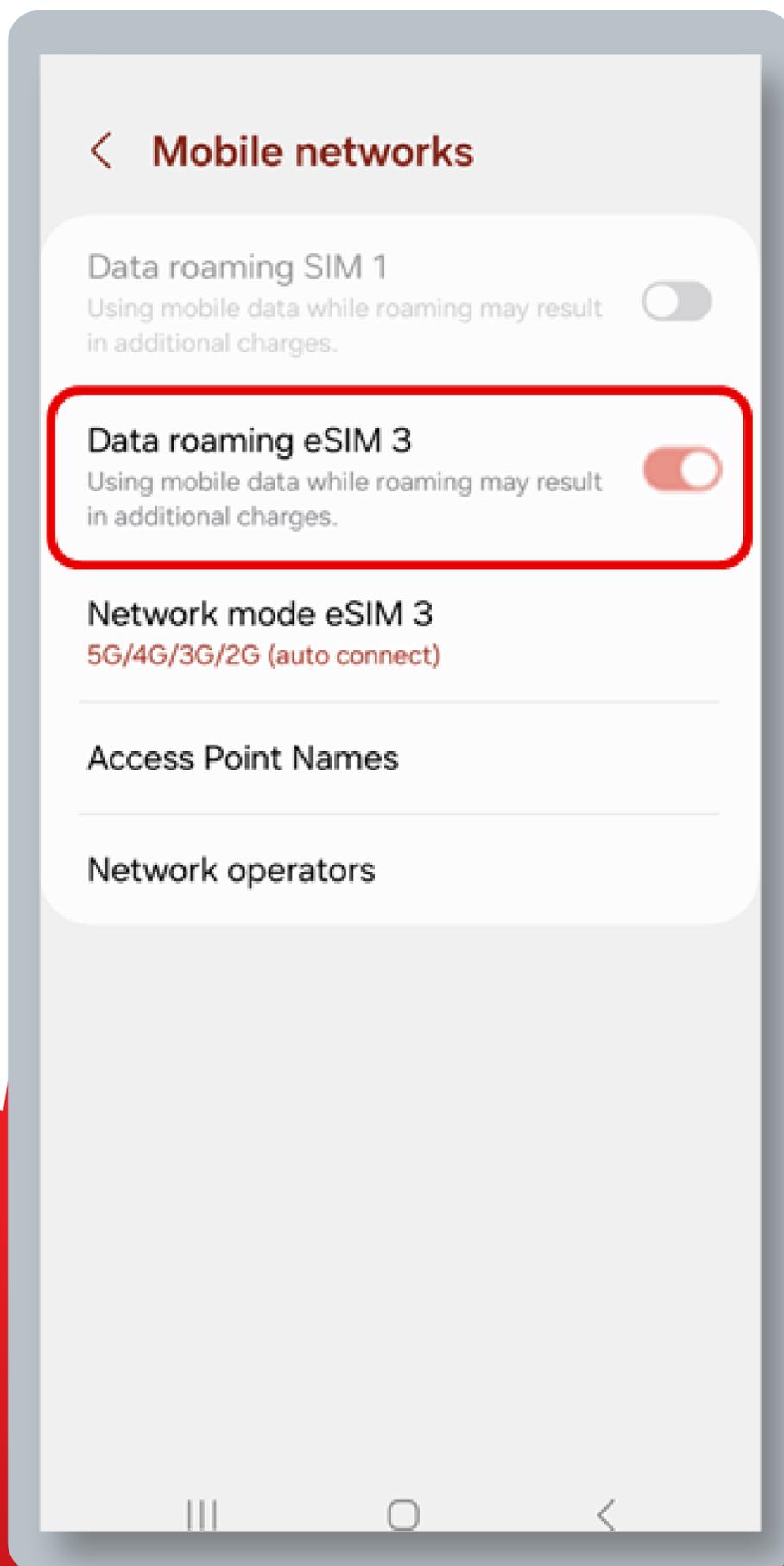
Android runs on a variety of devices/brands that have different settings and labels. These screens are illustrative to guide the customer on the eSIM installation and activation



Android | Manual Installation

9

Go to “**Mobile networks**” and turn on “**Data Roaming**” for your Vodafone PT eSIM



**Your eSIM
is now ready to be used!**

FAQ's

When will my eSIM be active?

After completing the installation process, your eSIM is active and ready to use. The validity period starts counting once the eSIM is installed.

Is data sharing (tethering) included?

Wi-Fi Hotspot is included, you can share data with your friends, family and any other devices.

I bought my eSIM during my flight, when can I install it?

If you have an iOS device, you can install your eSIM after you have received the email with your eSIM. If you have an Android device, you can only install your eSIM once you have landed at your destination, and turned off Airplane mode.

Why isn't my eSIM activated?

If you are traveling and you install your eSIM before reaching your destination or in-flight, your eSIM will only be active once you have landed at your destination. Once connected to a Mobile Network, your eSIM will be active and ready to use.



Together we can